Notice of WRTA Paratransit Rider Forum: Thursday, December 3, 2026, 1:00-2:30 PM

The Worcester Regional Transit Authority (WRTA) is committed to providing exceptional transportation services that meet or exceed the requirements of the Americans with Disabilities Act (ADA) of 1990. The WRTA provides accessible fixed route bus service. WRTA also provides ADA paratransit service to people with disabilities as required and non-ADA paratransit service to both seniors and people with disabilities in the 37 communities that comprise the WRTA's service area.

This forum will take place on **Thursday, December 3, 2026,** from **1:00 to 2:30 PM**. It will be held in a hybrid format, both in-person at WRTA Central Hub and online via Zoom. The agenda will include:

- Quick Follow-up on Items from September 10, 2026 Paratransit Rider Forum
- Presentation: Introduction to Via, and overview of the new WRTA Paratransit Scheduling and Dispatch Software
- Updates from WRTA on:
  - Paratransit Statistics – Q1 FY 2027 (July-September 2026)
- Public participation session regarding paratransit service

The meeting will be held in a hybrid format, with options to participate in-person at the WRTA Central Hub, 3rd Floor Advisory Board Conference Room (60 Foster Street, Worcester, MA 01608) or virtually via Zoom.

To join online from your computer, tablet or smartphone, use this link: https://nelsonnygaard.zoom.us/j/87491514818.

- You can also join directly from the Zoom application: Meeting ID: 874 9151 4818
- You can also dial in via phone: +16469313860, enter 87491514818#

More information on the forum can be found online at https://therta.com/qprf.

ASL and Spanish live interpretation has been requested for this meeting. Additional translated materials are available upon request. Please submit a request for translated materials by emailing comments@therta.com. Requests may take up to two weeks to address.

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