WRTA
Worcester Regional Transit Authority
60 Foster St., Worcester, MA 01608
508.791.9782 | therta.com

WRTA Advisory Board Meeting
November 19, 2026 at 8:00 a.m. Hybrid/Zoom* Webinar
WRTA Hub, 60 Foster Street, 3rd Floor, Worcester, MA 01608

Open Meeting Notice with Agenda

Attention: City and Town Clerks: Auburn, Barre, Berlin, Boylston, Brimfield, Brookfield, Charlton, Clinton, Douglas, Dudley, East Brookfield, Grafton, Holden, Holland, Leicester, Millbury, New Braintree, Northbridge, North Brookfield, Northborough, Oakham, Oxford, Paxton, Princeton, Rutland, Shrewsbury, Southbridge, Spencer, Sturbridge, Sutton, Wales, Warren, Webster, Westborough, West Boylston, West Brookfield and Worcester.

In accordance with G.L. c. 30A, §§18-25, the Massachusetts Open Meeting Law, the Worcester Regional Transit Authority has scheduled an Advisory Board meeting for Thursday, November 19, 2026, at 8:00 a.m. to be held via Hybrid*/ Zoom Webinar.

Please join the webinar via Zoom: https://us06web.zoom.us/j/87544165302?pwd=hXtkMrQGJfC1EpdGprG8L0rs0rczYn.1
Passcode:793176 Join via audio: +1 301 715 8592 +1 305 224 1968 +1 309 205 3325 +1 312 626 6799 +1 646 558 8656 +1 646 931 3860 Webinar ID: 875 4416 5302 Passcode: 793176 International numbers available: https://us06web.zoom.us/u/kgmeIRoSW

Agenda

1. Chairperson Doug Belanger Opens Meeting
2. Clerk Calls Roll
3. Approval of Minutes from September 17, 2026
4. Business from the Public
    a. The WRTA Advisory Board accepts questions/comments from the public via email: admin@therta.com, phone: 508.791.9782, website via csfeedback@therta.com. To request participation while in Zoom, please use the "raised hand" icon in your settings. The board will address inquiries during the Business from the Public" portion of the meeting. Replies allotted time at the Chairperson's discretion.
5. Administrators Update
    a. Paratransit Scheduling and Dispatching Software
        i. Implementation Timeline
        ii. Temporary Mitigations
    b. Quarterly Demand Response Report
    c. Upcoming Procurements
        i. Central Hub Camera Upgrade
        ii. Trip Planning Kiosks
        iii. Real Time Signs
        iv. M&O Air Handling Units
    d. CRTP Update
6. Advisory board members and Other(s) as directed by the Chairperson
7. Adjourn

https://malegislature.gov/Laws/SessionLaws/Acts/2025/Chapter2.

The WRTA meetings are conducted in accessible locations. If you need accommodations, please contact Carolyn Foley at 508.453.3463 or email cfoley@therta.com. Request for accommodations needs to be placed at least 7 business days prior to the scheduled meetings, if an in-person meeting space. The WRTA fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all activities. The WRTA does not discriminate on the basis of race, color, national origin, English Proficiency, income, religious creed, ancestry, disability, age, gender, sexual orientation, military service or gender identity or expression. Any person who believes he/she or any specific class of persons have been subjected to discrimination prohibited by Title VI or related statutes may, himself/herself via a representative, file a written complaint with the WRTA. A complaint must be filed no later than 30 calendar days after the date which the person believes the discrimination occurred.