



## Notice of WRTA Paratransit Rider Forum: Thursday, September 10, 2026, 1:00-2:30 PM

The Worcester Regional Transit Authority (WRTA) is committed to providing exceptional transportation services that meet or exceed the requirements of the Americans with Disabilities Act (ADA) of 1990. The WRTA provides accessible fixed route bus service. WRTA also provides ADA paratransit service to people with disabilities as required and non-ADA paratransit service to both seniors and people with disabilities in the 37 communities that comprise the WRTA's service area.

This forum will take place on **Thursday, September 10, 2026**, from **1:00 to 2:30 PM**. It will be held in a hybrid format, both in-person at WRTA Central Hub and online via Zoom. The agenda will include:

- Quick Follow-up on Items from May 21, 2026 Paratransit Rider Forum
- Presentation: ADA Paratransit Education Series
  - Overview of WRTA Travel Training
- Updates from WRTA on:
  - Completed Renovation of WRTA Central Hub Lobby
  - Demand Response Software Procurement
- Public participation session regarding paratransit service

The meeting will be held in a hybrid format, with options to participate in-person at the WRTA Central Hub, 3<sup>rd</sup> Floor Advisory Board Conference Room (60 Foster Street, Worcester, MA 01608) or virtually via Zoom.

To join online from your computer, tablet or smartphone, use this link: <https://nelsonnygaard.zoom.us/j/82010699636>.

- You can also join directly from the Zoom application: Meeting ID 820 1069 9636
- You can also dial in via phone: +16469313860, enter 82010699636#

More information on the forum can be found online at <https://therta.com/qprf>.

ASL and Spanish live interpretation has been requested for this meeting. Additional translated materials are available upon request. Please submit a request for translated materials by emailing [comments@therta.com](mailto:comments@therta.com). Requests may take up to two weeks to address.

### **Translation**

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