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May 14, 2026

Esther Miracho, Manager
Bethel Group, LLC
67 Millbrook St., Ste 420
Worcester, MA 01606

RE: RFP #2026-04 Demand Response Paratransit Transportation

Dear Ms. Miracho,

Thank you for submitting a comprehensive statement in response to our Request for Proposals for Demand Response Paratransit Transportation.

The WRTA sincerely appreciates your patience as we evaluated each statement to select the most appropriate solutions and vendors for our organization.

It is my pleasure to inform you that your firm will be conditionally awarded a contract for this project.

We look forward to working with you and your staff on this project. Please feel free to contact me with any questions.

Sincerely,

Thomas J Coyne
Deputy Administrator, CFO
Worcester Regional Transit Authority

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