



Notice of WRTA Paratransit Rider Forum: Thursday, May 21, 2026, 1:00-2:30 PM

The Worcester Regional Transit Authority (WRTA) is committed to providing exceptional transportation services that meet or exceed the requirements of the Americans with Disabilities Act (ADA) of 1990. The WRTA provides accessible fixed route bus service. WRTA also provides ADA paratransit service to people with disabilities as required and non-ADA paratransit service to both seniors and people with disabilities in the 37 communities that comprise the WRTA's service area.

This forum will take place on **Thursday, May 21, 2026**, from **1:00 to 2:30 PM**. It will be held online via Zoom. The agenda will include:

- Quick Follow-up on Items from February 26, 2026 Paratransit Rider Forum
- Meet the Contractor Team (CMTM, PBSTM, SCM Elderbus)
- Presentation: ADA Paratransit Education Series
- Updates from WRTA on:
 - Demand Response Software Procurement
 - Demand Response Overflow Procurement
 - Renovation Status of WRTA Central Hub Lobby
- Public participation session regarding paratransit service

The meeting will be held virtually via Zoom. **Join online** from your computer, tablet or smartphone using this link: <https://nelsonnygaard.zoom.us/j/86445250028>.

- You can also join directly from the Zoom application: Meeting ID 864 4525 0028
- You can also dial in via phone: +16469313860, enter 86445250028#

More information on the forum can be found online at <https://therta.com/qprf>.

ASL and Spanish live interpretation has been requested for this meeting. Additional translated materials are available upon request. Please submit a request for translated materials by emailing comments@therta.com by **no later than May 7, 2026**.

Translation

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