

WRTA Advisory Board Meeting Agenda  
60 Foster Street, Worcester, MA

September 18, 2025 8:00 a.m.  
Zoom Webinar/3<sup>rd</sup> Floor Conference Room

Zoom log on Information: Join from a PC, Mac, iPad, iPhone, or Android device: Please click or copy the link below to join the webinar: Public Access:

<https://us06web.zoom.us/j/83686659265?pwd=zMMMI2UJvUD9KekbpQ9FyPHx1BXdlJ5.1>

Passcode: 053924 +1 646 931 3860 +1 301 715 8592 +1 305 224 1968 +1 309 205 3325

+1 312 626 6799 +1 646 558 8656 +1 253 205 0468 Webinar ID: 836 8665 9265

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1. Chairperson Opens Meeting
2. Clerk Calls Roll
3. Approval of Minutes by roll call from August 21<sup>st</sup>, 2025
4. Approval of Minutes by roll call from August 28<sup>th</sup>, 2025
5. Business from the Public 1. The WRTA Advisory Board is accepting questions/comments from the public via email: [admin@therta.com](mailto:admin@therta.com), phone: 508.791.9782, website via [csfeedback@therta.com](mailto:csfeedback@therta.com). To request participation while in Zoom, please use the “raised hand” icon in your settings. The board will address inquiries during the “Business from the Public” portion of the meeting. Replies will be allotted time at the discretion of the Chairperson.
6. VIP Task Force Update (Winters)
7. Administrators Report (Rickman)
  1. Project Timeline(s) update
    1. Lobby
    2. Fixed Route Technology
    3. Demand Response Survey
    4. Bus Stop Study
    5. Rebrand
  2. CSA Survey
  3. Transdev Update
  4. Other Administration Items
8. Adjourn

The WRTA meetings are conducted in accessible locations. If you need accommodations, please contact Carolyn Foley at 508.453.3463 or email [cfoley@therta.com](mailto:cfoley@therta.com). Request for accommodations needs to be placed at least 7 business days prior to the scheduled meetings. The WRTA fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all activities. The WRTA does not

### Communities Served:

Auburn	Brimfield	Douglas	Grafton	Millbury	North Brookfield	Paxton	Southbridge	Wales	West Boylston
Barre	Brookfield	Dudley	Holden	New Braintree	Oakham	Princeton	Spencer	Warren	West Brookfield
Berlin	Charlton	East Brookfield	Holland	Northborough	Oxford	Rutland	Sturbridge	Webster	Worcester
Boylston	Clinton		Leicester	Northbridge		Shrewsbury	Sutton	Westborough	



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discriminate on the basis of race, color, national origin, English Proficiency, income, religious creed, ancestry, disability, age, gender, sexual orientation, military service or gender identity or expression. Any person who believes he/she or any specific class of persons have been subjected to discrimination prohibited by Title VI or related statutes may, himself/herself via a representative, file a written complaint with the WRTA. A complaint must be filed no later than 30 calendar days after the date which the person believes the discrimination occurred.

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Boylston	Clinton		Leicester	Northbridge		Shrewsbury	Sutton	Westborough	