



Moving Our Region Forward

Union Station Hub 60 Foster Street Worcester, MA 01608

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WRTA Advisory Board Meeting Agenda September 19, 2024 8:00 a.m.

Chairperson Opens Meeting

Clerk Calls Roll

Approval of Minutes from July 18, 2024

Business from the Public – out of order

The WRTA Advisory Board is accepting questions/comments from the public via email: admin@therta.com, phone: 508.791.9782, website via csfeedback@therta.com. To request participation while in Zoom please use the “raised hand” icon in your settings. The board will address inquires during the “Business from the Public” portion of the meeting. Replies will be allotted time at the discretion of the Chairperson.

Business from the Advisory Board:

Administrator Update
C-Sched Update
Berlin Grant
Facility updates for Hub and M&O (BEB infrastructure)

FY’24 Ridership update - Nick Burnham
Customer Satisfaction Survey - Nick Burnham
Update Rebrand RFP - Jamie Winters

Advisory Board members and Other(s) as directed by the Chairperson.

Adjourn

Next meeting date: October 17, 2024

The WRTA meetings are conducted in accessible locations. If you need accommodations please contact Carolyn Foley at 508.453.3463 or email cfoley@therta.com. Request for accommodations needs to be placed at least 7 business days prior to the scheduled meetings. The WRTA fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all activities. The WRTA does not discriminate on the basis of race, color, national origin, English Proficiency, income, religious creed, ancestry, disability, age, gender, sexual orientation, military service or gender identity or expression. Any person who believes he/she or any specific class of persons have been subjected to discrimination prohibited by Title VI or related statutes may, himself/herself via a representative, file a written complaint with the WRTA. A complaint must be filed no later than 30 calendar days after the date which the person believes the discrimination occurred.

Communities Served:

Auburn	Brimfield	Douglas	Grafton	Millbury	North Brookfield	Paxton	Southbridge	Wales	West Boylston
Barre	Brookfield	Dudley	Holden	New Braintree	Princeton	Spencer	Warren	West Brookfield	
Berlin	Charlton	East Brookfield	Holland	Northborough	Oakham	Rutland	Sturbridge	Webster	Worcester
Boylston	Clinton		Leicester	Northbridge	Oxford	Shrewsbury	Sutton	Westborough	