



Worcester Regional Transit Authority

ROUTE PROFILE SDW

SERVICE SUMMARY

The Southbridge, Dudley, Webster Community Shuttle is the newest route to WRTA and spans sixteen miles, connecting Southbridge, Dudley, and Webster with service provided Monday through Friday. The shuttle provides two connections to Worcester and the rest of the fixed-route system via Route 29 in Southbridge, and Route 42 in Webster. Riders can access key points of interest, including the Big Bunny Plaza, Harrington Hospitals in Southbridge and Webster, Dudley District Court, Nichols College, and Webster Center.

Category:

Community

Service Hours:

Weekday: 5:10am - 7:10pm

Frequency (minimum/maximum):

Weekday:

Min: Every 85 minutes | **Max:** Every 45 minutes

Service Efficiency

Passengers per Revenue Hour: 1.46



RIDERSHIP

Annual Ridership (FY23)

8,948

Route Ranking by Ridership

24 of 26



101% INCREASE FROM PREVIOUS YEAR

FINANCIALS



Annual Cost

\$260,089



Cost per Passenger Trip

\$29.07



Route Ranking by Cost per Passenger Trip

25 of 26



Cost per Revenue Hour

\$42.29



Route Ranking by Cost per Revenue Hour

2 of 26

POPULAR STOPS:

- Big Bunny Plaza
- Harrington Hospital (Southbridge)
- Big Y Plaza (Southbridge) Webster
- Town Hall/Senior Center
- Harrington Hospital (Webster)



therta.com/webster-dudley-southbridge-shuttle/

