



Worcester Regional Transit Authority

ROUTE PROFILE

27

SERVICE SUMMARY

Departing from the Union Station Hub, Route 27 spans approximately seven miles, connecting downtown Worcester to the Main South neighborhood and the Auburn Mall, with service provided seven days a week. Riders can access key points of interest, including Worcester City Hall, YMCA of Central MA, Clark University, University Park, Webster Square Plaza, Auburn High School, and the Auburn Mall.

Category:

City

Service Hours:

Weekdays: 5:45am - 9:46pm

Saturdays: 6:05am - 8:41pm

Sundays: 8:45am - 4:31pm

Frequency (minimum/maximum):

Weekdays:

Min: Every 35 minutes | **Max:** Every 20 minutes

Saturdays:

Min: Every 60 minutes | **Max:** Every 30 minutes

Sundays:

Every 70 minutes

Service Efficiency

Passengers per Revenue Hour: 33.95



RIDERSHIP

Annual Ridership (FY23)

374,763

Route Ranking by Ridership

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23% INCREASE FROM PREVIOUS YEAR

POPULAR STOPS:

Auburn Mall

Main St. + Arena Plaza

Main St. + City Hall

Franklin St. + City Hall

Main St. + Cambridge St.



therta.com/route-27

FINANCIALS



Annual Cost

\$1,487,360



Cost per Passenger Trip

\$3.97



Route Ranking by Cost Per Passenger Trip

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Cost per Revenue Hour

\$134.75



Route Ranking by Cost per Revenue Hour

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