SERVICE SUMMARY

Departing from the Union Station Hub, Route 24 spans over four miles, connecting downtown Worcester to the Bell Hill (Belmont Street) and UMass Chan Medical School area, with service provided seven days a week. Riders can access key points of interest, including Worcester District Court, James P. Lennon Apartments, UMass Memorial Medical Center, Green Hill Apartments, Green Hill Park, Seabury Heights, Worcester Recovery Center and Hospital, and UMass Chan Medical School.

Category:

City

Service Hours:

Weekday: 5:40am - 9:03pm **Saturday:** 6:40am - 9:40pm **Sunday:** 10:00am - 7:05pm

Frequency (maximum/minimum):

Weekdays:

Min: Every 40 minutes | Max: Every 20 minutes

Saturdays:

Min: Every 70 minutes | Max: Every 60 minutes

Sundays:

Min: Every 110 minutes | Max: Every 55 minutes

Service Efficiency

Passengers per Revenue Hour: 24.11



Annual Ridership (FY23)

194,267

Route Ranking by Ridership

8 of 26



FINANCIALS



Annual Cost

\$780,626



Cost per Passenger Trip

\$4.02



Route Ranking by Cost Per Passenger Trip

4 of 26



Cost per Revenue Hour

\$96.88

Route Ranking by Cost

per Revenue Hour

4 of 26

POPULAR STOPS:

South Rd. + Umass Medical

Belmont St. + Edward St.

Belmont St. + Skyline Dr.

Belmont St. + Merrifield St.

Belmont St. + Everard St.



