



Worcester Regional Transit Authority

# ROUTE PROFILE

# 23

## SERVICE SUMMARY

Departing from the Union Station Hub, Route 23 spans over five miles, connecting downtown Worcester to Brittan Square and Lincoln Street area, with service provided seven days a week. Riders can access key points of interest, including St. Vincent Hospital, UMass Memorial Hahnemann, Hanover Insurance, Lincoln Plaza, Lincoln Village Apartments, American Red Cross, and The Fairways.

### Category:

City

### Service Hours:

**Weekdays:** 5:30am - 9:05pm

**Saturdays:** 6:40am - 9:25pm

**Sundays:** 11:30am - 7:05pm

### Frequency (minimum/maximum):

**Weekdays: Min:** 65 minutes

**Max:** 30 minutes

**Saturdays: Min:** 65 minutes

**Max:** 45 minutes

**Sundays** 60 minutes

### Service Efficiency

Passengers per Revenue Hour: 28.66



## RIDERSHIP

### Annual Ridership (FY23)

229,198

### Route Ranking by Ridership

6 of 26

**23% INCREASE FROM PREVIOUS YEAR**

## POPULAR STOPS:

Lincoln St. + Denny's

Lincoln St. + Trinity Ave.

Country Club Blvd. + Pleasant Valley Dr.

Lincoln St. + Norton St.

Country Club Blvd. + Lincoln St.



[therta.com/route-23](http://therta.com/route-23)

## FINANCIALS



### Annual Cost

\$1,049,422



### Cost per Passenger Trip

\$4.58



### Route Ranking by Cost Per Passenger Trip

7 of 26



### Cost per Revenue Hour

\$131.21



### Route Ranking by Cost per Revenue Hour

9 of 26

