# ROUTE PROFILE

23

### **SERVICE SUMMARY**

Departing from the Union Station Hub, Route 23 spans over five miles, connecting downtown Worcester to Brittan Square and Lincoln Street area, with service provided seven days a week. Riders can access key points of interest, including St. Vincent Hospital, UMass Memorial Hahnemann, Hanover Insurance, Lincoln Plaza, Lincoln Village Apartments, American Red Cross, and The Fairways.

#### Category:

City

#### **Service Hours:**

**Weekdays:** 5:30am - 9:05pm **Saturdays:** 6:40am - 9:25pm **Sundays:** 11:30am - 7:05pm

#### Frequency (minimum/maximum):

Weekdays: Min: 65 minutes

Max: 30 minutes

Saturdays: Min: 65 minutes

Max: 45 minutes Sundays 60 minutes

#### **Service Efficiency**

Passengers per Revenue Hour: 28.66





#### **Annual Ridership (FY23)**

229,198

#### Route Ranking by Ridership

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# **POPULAR STOPS:**

Lincoln St. + Denny's

Lincoln St. + Trinity Ave.

Country Club Blvd. + Pleasant Valley Dr.

Lincoln St. + Norton St.

Country Club Blvd. + Lincoln St.



## **FINANCIALS**



**Annual Cost** 

\$1,049,422



Cost per Passenger Trip

\$4.58



Route Ranking by Cost Per Passenger Trip

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**Cost per Revenue Hour** 

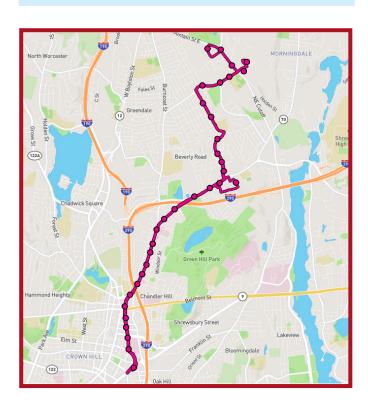
\$131.21

Route Ranking by Cost

\$

per Revenue Hour

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