



Worcester Regional Transit Authority

# ROUTE PROFILE

# 19

## SERVICE SUMMARY

Departing from the Union Station Hub, Route 19 spans approximately five miles, connecting downtown Worcester to Webster Square on Weekdays, to Leicester and Spencer on Saturdays, and to Leicester on Sundays. Riders can access key points of interest, including the Federal Building/ U.S. Courthouse, YMCA of Central Mass., Clark University, Webster Square Towers, Webster Square Plaza, South High School, Leicester Walmart (Weekends), Spencer Center (Saturdays).

### Category:

City

### Service Hours:

Weekdays: 5:00am - 11:20pm

Saturdays: 6:40am - 10:25pm

Sundays: 10:30am - 6:30pm

### Frequency (maximum/minimum):

Weekdays: Min: Every 60 minutes

Max: Every 15 minutes

Saturdays & Sundays: Every 60 minutes

### Service Efficiency

Passengers per Revenue Hour: 36



## RIDERSHIP

### Annual Ridership (FY23)

420,934

### Route Ranking by Ridership

1 of 26



36% INCREASE FROM PREVIOUS YEAR

## FINANCIALS



### Annual Cost

\$1,472,275



### Cost per Passenger Trip

\$3.50



### Route Ranking by Cost per Passenger Trip

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### Cost per Revenue Hour

\$125.91



### Route Ranking by Cost per Revenue Hour

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## POPULAR STOPS:

Franklin St. + City Hall

Main St. + Curtis St.

Main St. + Holland Rd.

Main St. + Marble St.

Main St. + Crystal St.



[therta.com/route-19](http://therta.com/route-19)

