ROUTE PROFILE

16

SERVICE SUMMARY

Departing from the Union Station Hub, Route 16 spans over seven miles, connecting downtown Worcester to the Hamilton/Lake Park area, with service provided Monday through Saturday. Riders can access key points of interest, including North High School, Quinsigamond State Park, UMass Chan Medical School, MassDOT District #3 Headquarters, Worcester Housing Authority, George Booth Apartments, and Lincoln Plaza.

Category:

City

Service Hours:

Weekdays: 6:15am - 9:35pm **Saturdays:** 8:25am - 4:25pm

Frequency (minimum/maximum):

Weekdays:

Min: Every 80 minutes | Max: Every 40 minutes

Saturdays:

Outbound: Every 40 minutes Inbound: Every 80 minutes

Service Efficiency

Passengers per Revenue Hour: 18.33

RIDERSHIP



Annual Ridership (FY23)

133,931

Route Ranking by Ridership

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43% INCREASE FROM PREVIOUS YEAR

POPULAR STOPS:

Target Lincoln Plaza
South Rd. + Umass Medical
Hamilton St. + Harrington Way
Stop + Shop Lincoln Plaza
Grafton St. + Orient St.



FINANCIALS



Annual Cost

\$966,079



Cost per Passenger Trip

\$7.21



Route Ranking by Cost Per Passenger Trip

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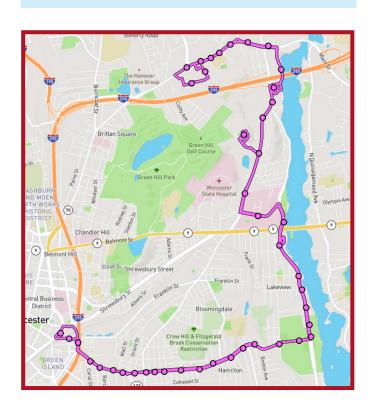
Cost per Revenue Hour

\$132.19

Route Ranking by Cost per Revenue Hour

\$

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therta.com/route-16