



Worcester Regional Transit Authority

# ROUTE PROFILE

# 16

## SERVICE SUMMARY

Departing from the Union Station Hub, Route 16 spans over seven miles, connecting downtown Worcester to the Hamilton/Lake Park area, with service provided Monday through Saturday. Riders can access key points of interest, including North High School, Quinsigamond State Park, UMass Chan Medical School, MassDOT District #3 Headquarters, Worcester Housing Authority, George Booth Apartments, and Lincoln Plaza.

### Category:

City

### Service Hours:

**Weekdays:** 6:15am - 9:35pm

**Saturdays:** 8:25am - 4:25pm

### Frequency (minimum/maximum):

#### Weekdays:

**Min:** Every 80 minutes | **Max:** Every 40 minutes

#### Saturdays:

**Outbound:** Every 40 minutes

**Inbound:** Every 80 minutes

### Service Efficiency

Passengers per Revenue Hour: 18.33



## RIDERSHIP

### Annual Ridership (FY23)

133,931

### Route Ranking by Ridership

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**43% INCREASE FROM PREVIOUS YEAR**

## POPULAR STOPS:

Target Lincoln Plaza

South Rd. + Umass Medical

Hamilton St. + Harrington Way

Stop + Shop Lincoln Plaza

Grafton St. + Orient St.



[therta.com/route-16](http://therta.com/route-16)

## FINANCIALS



### Annual Cost

\$966,079



### Cost per Passenger Trip

\$7.21



### Route Ranking by Cost Per Passenger Trip

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### Cost per Revenue Hour

\$132.19



### Route Ranking by Cost per Revenue Hour

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