



Worcester Regional Transit Authority

# ROUTE PROFILE

# 14

## SERVICE SUMMARY

Departing from the Union Station Hub, Route 14 spans approximately six miles, connecting downtown Worcester to the Burncoat area, with service provided Monday through Friday. Riders can access key points of interest, including St. Vincent Hospital, Plumley Village, AdCare Hospital, UMass Hahnemann Hospital, Burncoat Middle School, Burncoat High School, Quinsigamond Community College (QCC), Market 32, & Porter and Chester.

### Category:

City

### Service Hours:

**Weekdays:** 6:30am - 9:25pm

### Frequency (minimum/maximum):

**Min:** Every 60 minutes

**Max:** Every 30 minutes

### Service Efficiency

Passengers per Revenue Hour: 19.17



## RIDERSHIP



### Annual Ridership (FY23)

97,889

### Route Ranking by Ridership

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**32% INCREASE FROM PREVIOUS YEAR**

## POPULAR STOPS:

QCC Traffic Circle

QCC Upper Campus

Burncoat High School

Lincoln St. + Norton St.

Lincoln St. + Catherine St.



[therta.com/route-14](https://therta.com/route-14)

## FINANCIALS



### Annual Cost

\$782,391



### Cost per Passenger Trip

\$7.99



### Route Ranking by Cost Per Passenger Trip

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### Cost per Revenue Hour

\$153.21



### Route Ranking by Cost per Revenue Hour

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