



Worcester Regional Transit Authority

ROUTE PROFILE

12

SERVICE SUMMARY

Departing from the Union Station Hub, Route 12 spans over five miles, connecting downtown Worcester to Grafton Hill and the Edgemere neighborhood in Shrewsbury, with service provided Monday through Friday. Riders can access key points of interest, including East Middle School, North High School, Perkins Farm Marketplace/Stop & Shop, Registry of Motor Vehicles, Dept. of Transitional Assistance, Edgemere Crossing/Market Basket.

Category:

City

Service Hours:

Weekdays: 6:10am - 9:25pm

Frequency (maximum/minimum):

Min: Every 70 minutes

Max: Every 50 minutes

Service Efficiency

Passengers per Revenue Hour: 26.22



Annual Ridership (FY23)

89,912

Route Ranking by Ridership

19 of 26



170% INCREASE FROM PREVIOUS YEAR

FINANCIALS



Annual Cost

\$462,538



Cost per Passenger Trip

\$5.14



Route Ranking by Cost Per Passenger Trip

9 of 26



Cost per Revenue Hour

\$134.87



Route Ranking by Cost per Revenue Hour

15 of 26

POPULAR STOPS:

Southwest Commons (RMV, DTA)

North High School

Grafton St. + Houghton St.

Grafton St. + Waverly St.

Grafton St. + Arcadia St.



therta.com/route-12

