



Worcester Regional Transit Authority

# ROUTE PROFILE

# 11

## SERVICE SUMMARY

Departing from the Union Station Hub, Route 11 spans over six miles, connecting downtown Worcester to Vernon Hill and Quinsigamond Village, with service provided seven days a week. Riders can access key points of interest, including Kelley Square, Worcester Senior Center, Walmart, Imperial Distributors, Autumn Woods Apartments, and the Fair Plaza.

### Category:

City

### Service Hours

**Weekdays:** 5:05am - 11:35pm

**Saturdays:** 6:05am - 10:10pm

**Sundays:** 8:30am - 7:30pm

### Frequency (minimum/maximum):

#### Weekdays:

**Min:** Every 60 minutes | **Max:** Every 20 minutes

#### Saturdays:

**Min:** Every 70 minutes | **Max:** Every 60 minutes

#### Sundays:

**Min:** Every 60 minutes | **Max:** Every 30 minutes

### Service Efficiency

Passengers per Revenue Hour: 29.4



## RIDERSHIP

### Annual Ridership (FY23)

338,543

### Route Ranking by Ridership

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15% INCREASE FROM PREVIOUS YEAR

## POPULAR STOPS:

Greenwood St. + The Fair Plaza

Walmart (Rt. 146)

Walmart (Rt. 146) Parking Lot

Greenwood St. + Rt. 20

Upsala St. + Vernon St.



[therta.com/route-11](http://therta.com/route-11)

## FINANCIALS



### Annual Cost

\$1,548,847



### Cost per Passenger Trip

\$4.58



### Route Ranking by Cost Per Passenger Trip

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### Cost per Revenue Hour

\$134.51



### Route Ranking by Cost per Revenue Hour

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