ROUTE PROFILE

11

SERVICE SUMMARY

Departing from the Union Station Hub, Route 11 spans over six miles, connecting downtown Worcester to Vernon Hill and Quinsigamond Village, with service provided seven days a week. Riders can access key points of interest, including Kelley Square, Worcester Senior Center, Walmart, Imperial Distributors, Autumn Woods Apartments, and the Fair Plaza.

Category:

City

Service Hours

Weekdays: 5:05am - 11:35pm **Saturdays:** 6:05am - 10:10pm **Sundays:** 8:30am - 7:30pm

Frequency (minimum/maximum):

Weekdays:

Min: Every 60 minutes | Max: Every 20 minutes

Saturdays:

Min: Every 70 minutes | Max: Every 60 minutes

Sundays:

Min: Every 60 minutes | Max: Every 30 minutes

Service Efficiency

Passengers per Revenue Hour: 29.4





Annual Ridership (FY23)

338,543

Route Ranking by Ridership

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15% INCREASE FROM PREVIOUS YEAR

POPULAR STOPS:

Greenwood St. + The Fair Plaza Walmart (Rt. 146)

Walmart (Rt. 146) Parking Lot

Greenwood St. + Rt. 20 Upsala St. + Vernon St.



FINANCIALS



Annual Cost

\$1,548,847



Cost per Passenger Trip

\$4.58



Route Ranking by Cost Per Passenger Trip

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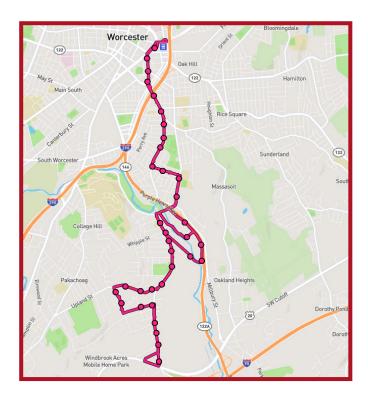


Cost per Revenue Hour

\$134.51

Route Ranking by Cost per Revenue Hour

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therta.com/route-11