



Worcester Regional Transit Authority

ROUTE PROFILE

4

SERVICE SUMMARY

Departing from the Union Station Hub, Route 4 spans approximately nine miles, connecting downtown Worcester to downtown Millbury, with service provided seven days a week. Riders can access key points of interest, including Worcester Public Market, Kelley Square, Crompton Park, Walmart, Shoppes at Blackstone Valley, Millbury Housing Authority, and Millbury Center.

Category:

City

Service Hours:

Weekdays: 6:20am - 9:35pm

Saturdays: 6:00am - 9:51pm

Sundays: 11:30am - 5:45pm

Frequency (minimum/maximum):

Weekdays: Every 75 minutes

Saturdays: Min: Every 75 minutes

Max: Every 60 minutes

Sundays: Every 75 minutes

Service Efficiency

Passengers per Revenue Hour: 20



RIDERSHIP

Annual Ridership (FY23)

103,579

Route Ranking by Ridership

14 of 26

22% INCREASE FROM PREVIOUS YEAR

POPULAR STOPS:

Walmart (Rt. 146)

Shoppes at Blackstone Valley

Elm St. + N. Main St. (Millbury)

Harding St. + Lafayette St.



therta.com/route-4

FINANCIALS



Annual Cost

\$853,723



Cost per Passenger Trip

\$8.24



Route Ranking by Cost Per Passenger Trip

17 of 26



Cost per Revenue Hour

\$165.10



Route Ranking by Cost per Revenue Hour

21 of 26

