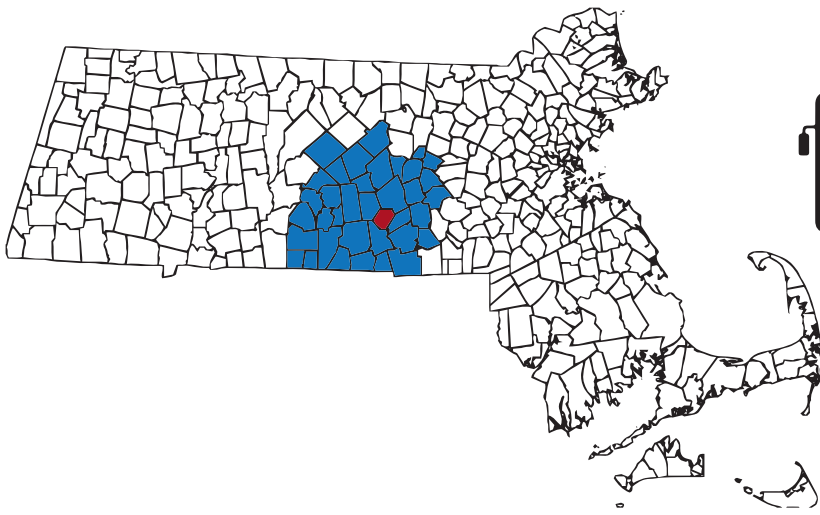


# TOWN OF AUBURN PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 27, Route 29, Route 42

### Demand Response Service

Auburn Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 27: 107,288  
Route 29: 17,396  
Route 42: 12,108

### Total Demand Response

3,128



## SERVICE SUMMARY

Fixed-route service is provided to the town of Auburn by three bus routes; Route 27, Route 29, and Route 42. Each route departs from the Central Hub in Worcester with destinations in Auburn; including Auburn Street, Auburn High School, Auburn Mall, Southbridge Street, and Washington Street (Rts. 12/20).

As a member of the WRTA Mobility Management Model, the Auburn Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

## ANNUAL COST

### Fixed Route Service

\$1,211,279

### Demand Response Service

\$232,343

### Community Assessment

\$284,160



## CONTACT

### Demand Response Service

Paratransit Brokerage Service and  
Transit Management (PBSTM)  
508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF BARRE PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Barre through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Barre is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Wednesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$16,954

### RIDERSHIP



**Total**  
339



**Community Assessment**  
\$3,340

### CONTACT

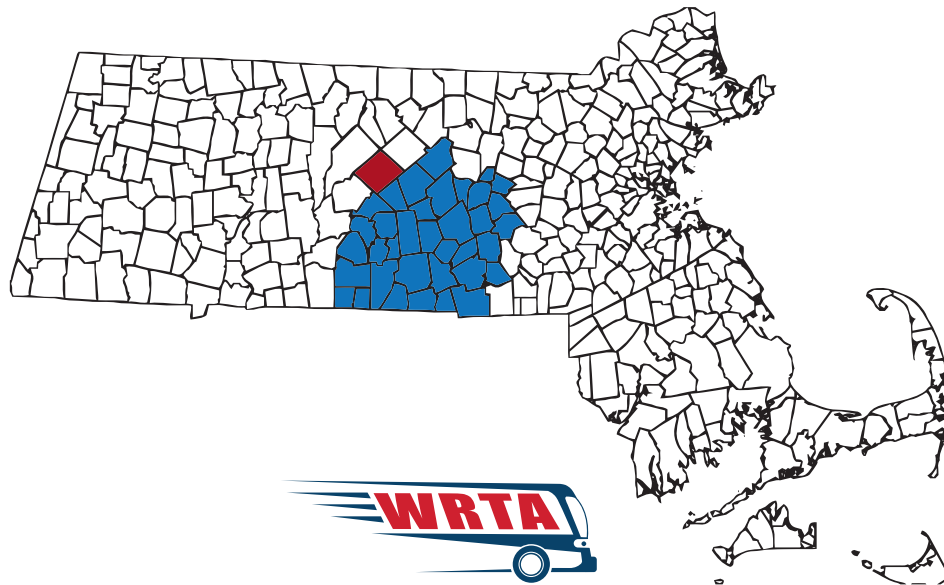


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF BERLIN PROFILE

## SERVICE SUMMARY

While Berlin is a member community of the WRTA, currently no fixed route or demand response services are provided. Previously, out-of-town medical transportation was provided to Berlin through a relationship with the Clinton Council on Aging, who is under an agreement with the WRTA. The Berlin Council on Aging (COA) provides van services to residents within the community. Berlin has expressed an interest in determining resident need, and exploring the potential of WRTA offering demand response services in concert with its COA.

### WRTA SERVICE



**Demand Response Provider**  
N/A

### ANNUAL COST



**Demand Response Service**  
N/A

### RIDERSHIP



**Total**  
N/A



**Community Assessment**  
N/A

### CONTACT

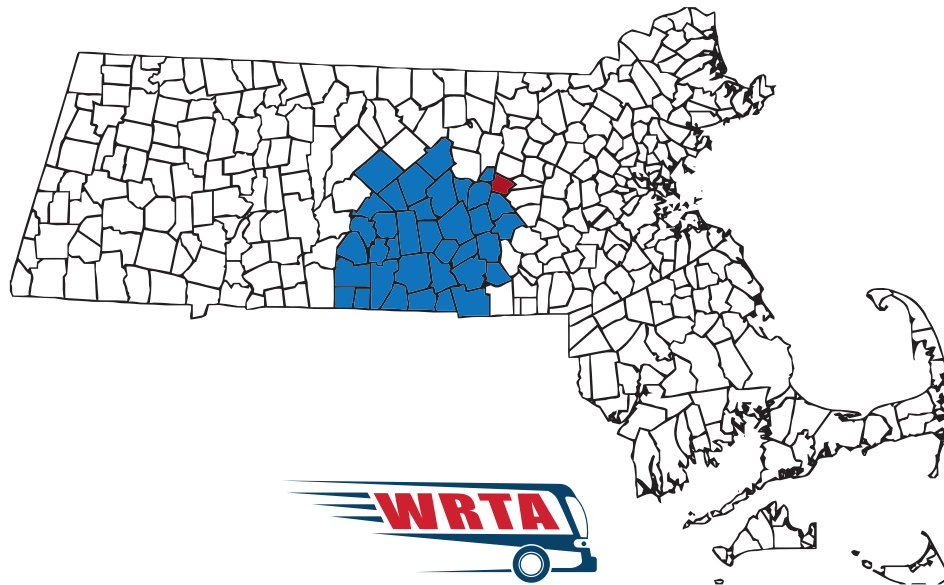


**BERLIN COUNCIL ON AGING**  
(978) 838-2750

### HOURS OF OPERATION



N/A



# TOWN OF BOYLSTON PROFILE

## SERVICE SUMMARY

Seniors aged sixty and over and individuals with disabilities within the Town of Boylston receive transportation under agreement with the Town of Northborough, and as a member of the WRTA Mobility Management Model. The Northborough Council on Aging (COA) provides a shared-ride van service, giving passengers the availability to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

### WRTA SERVICE



#### Demand Response Providers

Northborough Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

### ANNUAL COST



#### Demand Response Service

\$1,694

### RIDERSHIP



#### Total

46



#### Community Assessment

\$332

### CONTACT



#### Paratransit Brokerage Service & Transit Management (PBSTM)

508.752.9283

Toll Free

877.743.3852

TDD/TTY

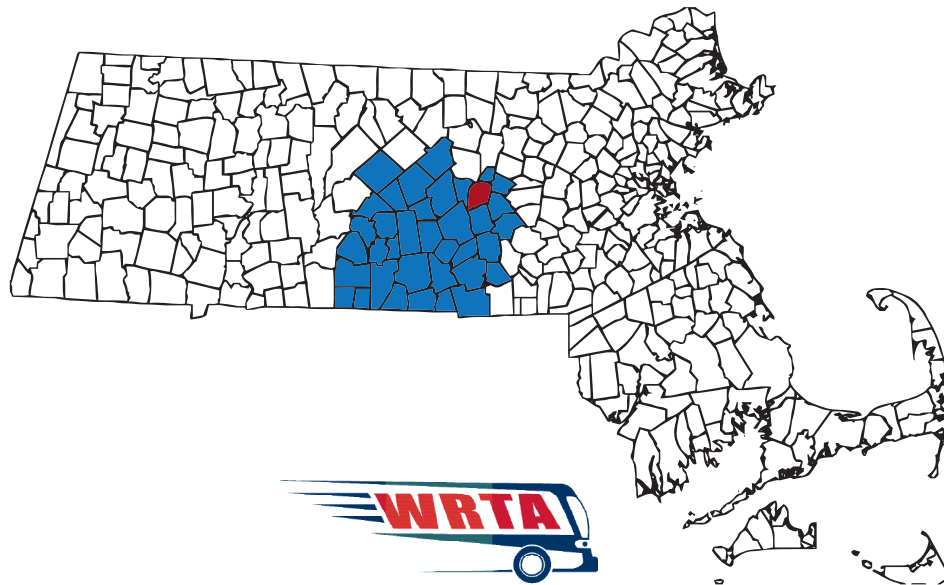
508.792.3709

### HOURS OF OPERATION



#### Tuesdays & Thursdays

9:05am - 2:55pm



# TOWN OF BRIMFIELD PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Brimfield through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Brimfield is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Mondays, grocery shopping trips are provided to The Center at Hobbs Brook, and Sturbridge Plaza, both in Sturbridge.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$6,251

### RIDERSHIP



**Total**  
118



**Community Assessment**  
\$1,232

### CONTACT

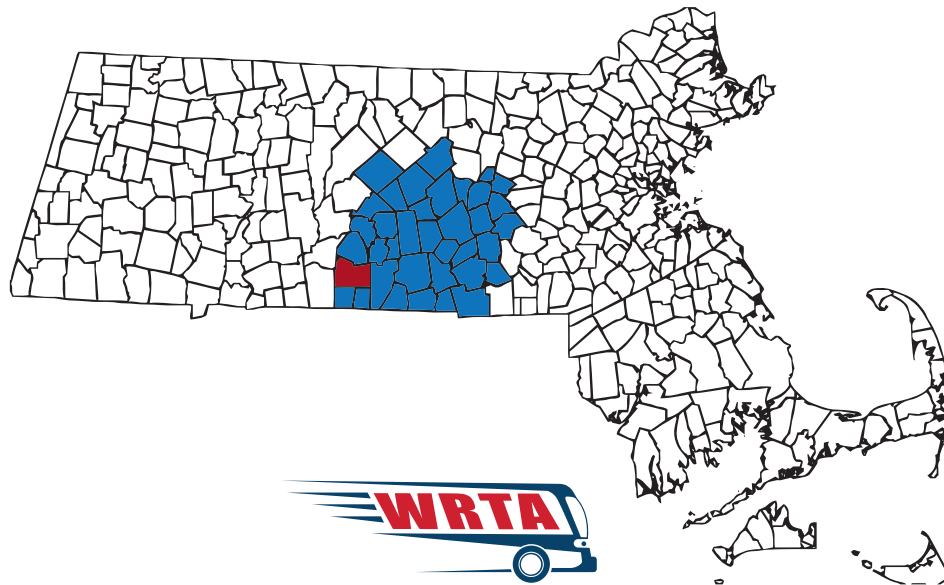


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



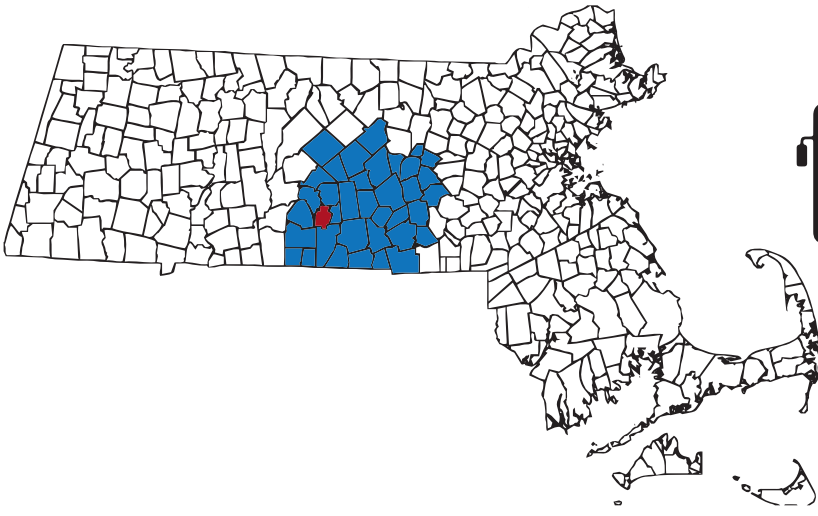
**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



Worcester Regional Transit Authority



# TOWN OF BROOKFIELD PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 33



### Demand Response Service

SCM Elderbus

WRTA ADA Complementary Paratransit

Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 33: 2,570



### Total Demand Response

692

## SERVICE SUMMARY

Fixed-route service is provided to the town of Brookfield by one bus route; Route 33. Route 33 departs from the Central Hub in Worcester with destinations throughout the city, Leicester, Spencer, East Brookfield, and serving Brookfield Center four times each day at 5:35 AM, 7:31 AM, 6:06 PM, and 7:10 PM, Monday through Friday.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Brookfield is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Tuesdays, and Thursdays. On Tuesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 33 in Brookfield, and individuals must apply and be determined eligible to utilize the service.

## ANNUAL COST

### Fixed Route Service

\$36,382



### Demand Response Service

\$25,617



### Community Assessment

\$12,202

## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)

1 (800) 321-0243



Paratransit Brokerage Service & Transit Management (for ADA Service)

508.752.9283

Toll Free

877.743.3852

TDD/TTY

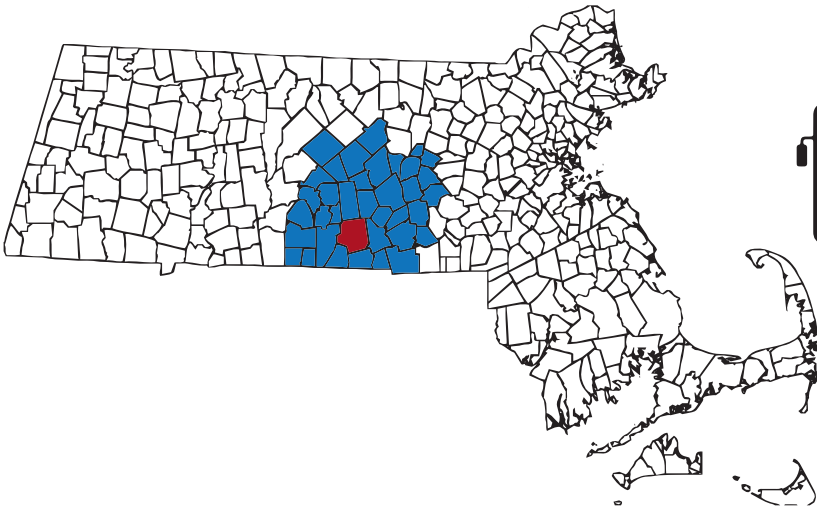
508.792.3709



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF CHARLTON PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 29



### Demand Response Service

SCM Elderbus

WRTA ADA Complementary Paratransit

Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 29: 1,525



### Total Demand Response

2,037

## SERVICE SUMMARY

Fixed-route service is provided to the town of Charlton by one bus route; Route 29. Route 29 departs from the Central Hub in Worcester with destinations throughout the city, Auburn, Charlton, and Southbridge; serving Charlton Monday through Saturday.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Charlton is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Thursdays. On Mondays, grocery shopping trips are provided to The Center at Hobbs Brook, and Sturbridge Plaza, both in Sturbridge.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 29 in Charlton, and individuals must apply and be determined eligible to utilize the service.

## ANNUAL COST

### Fixed Route Service

\$394,202



### Demand Response Service

\$72,373



### Community Assessment

\$91,843

## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)

1 (800) 321-0243



Paratransit Brokerage Service & Transit Management (for ADA Service)

508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF CLINTON PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Clinton through the Clinton Council on Aging, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within town is available Monday through Friday, and out-of-town medical transportation is available to Bolton, Lancaster, Leominster, Shrewsbury, Sterling, and Worcester on rotating days throughout the week. On Tuesdays, grocery shopping and retail trips are provided to the Highland Commons plaza in Berlin/Hudson.

### WRTA SERVICE



**Demand Response Provider**  
Clinton Council on Aging

### ANNUAL COST



**Demand Response Service**  
\$65,514

### RIDERSHIP



**Total**  
3,694



**Community Assessment**  
\$12,895

### CONTACT

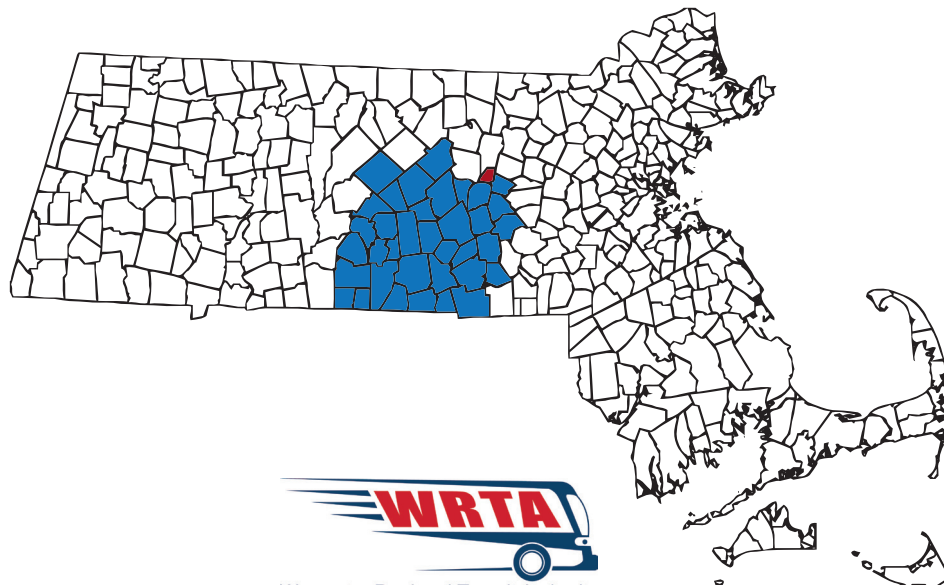


**Clinton Council on Aging**  
978.733.4747 x309

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.





# TOWN OF DOUGLAS PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Douglas through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Douglas is available Monday through Friday, and out-of-town medical transportation is provided on Wednesdays, Thursdays, and Fridays. On Tuesdays, grocery shopping trips are provided to Market 32 (formerly Price Chopper) in Sutton.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$33,176

### RIDERSHIP



**Total**  
584



**Community Assessment**  
\$6,531

### CONTACT

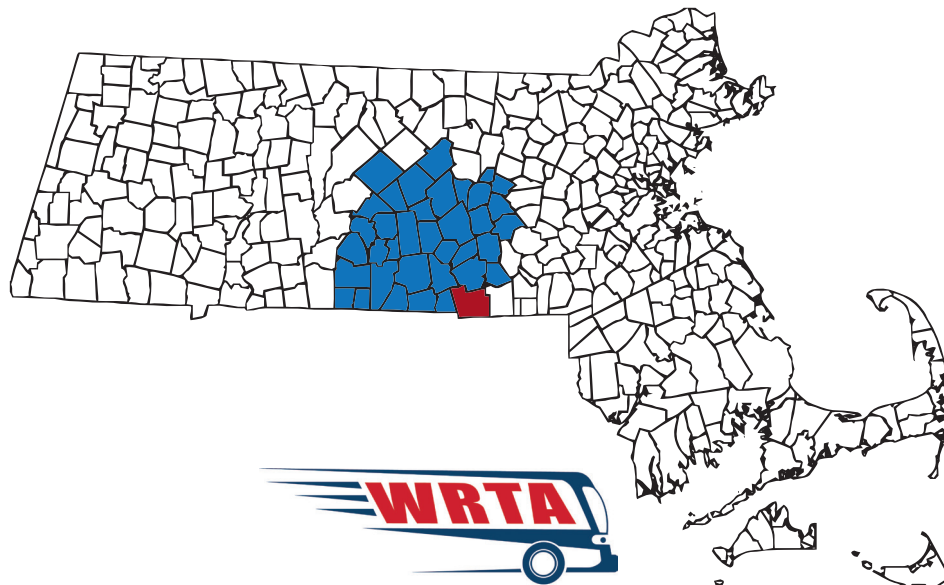


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



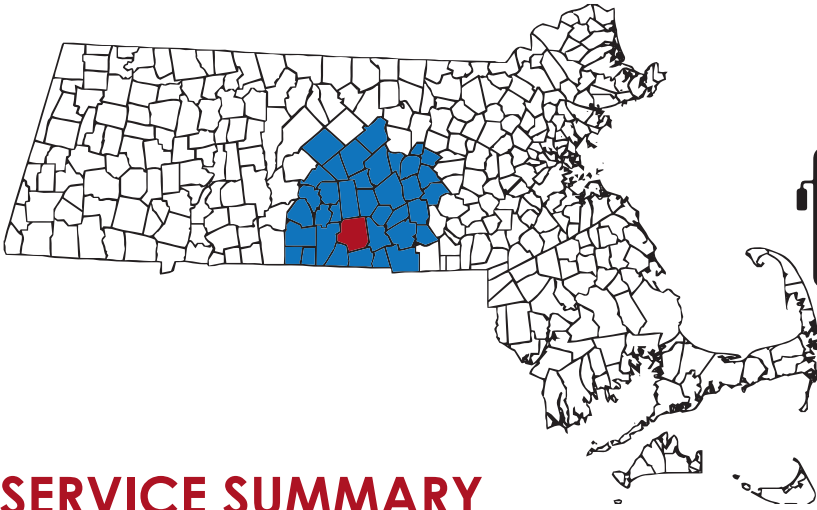
**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF DUDLEY PROFILE



## WRTA SERVICE

### Fixed Route Service

Southbridge, Dudley, Webster  
Community Shuttle

### Demand Response Service

SCM Elderbus  
WRTA ADA Complementary Paratransit  
Worcester Yellow Cab



## SERVICE SUMMARY

Fixed-route service is provided to the town of Dudley by one community shuttle route; the Southbridge, Dudley, Webster Shuttle. The route provides a connection between Southbridge and Webster through Dudley connecting Big Bunny Plaza, Harrington Hospital (Southbridge), Downtown Southbridge/ Jacob Edwards Library, Nichols College, Dudley District Court, Park and Shop, Webster Town Hall, and Harrington Hospital (Webster). Connections to Worcester and the rest of the WRTA fixed-route bus network can be made via Route 29 in Southbridge, or Route 42 in Webster.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Dudley is available Monday through Friday, and out-of-town medical transportation is provided on Wednesdays, Thursdays, and Fridays. On Tuesdays, grocery shopping trips are provided to Price Chopper in Webster.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding the shuttle route in Dudley, and individuals must apply and be determined eligible to utilize the service.



## RIDERSHIP

### Total Fixed Route

SDW Shuttle: 626

### Total Demand Response

1,605



## ANNUAL COST

### Fixed Route Service

\$123,506

### Demand Response Service

\$65,402

### Community Assessment

\$37,185



## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)  
1 (800) 321-0243

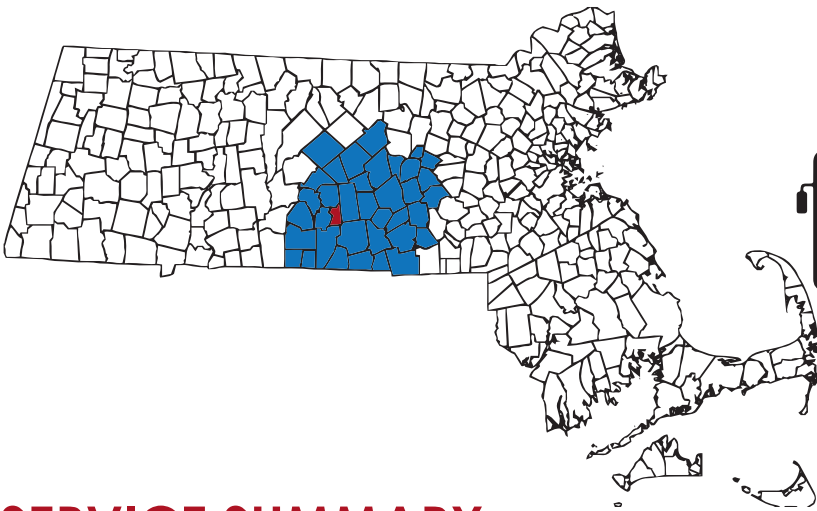
Paratransit Brokerage Service &  
Transit Management (for ADA Service)  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



# TOWN OF EAST BROOKFIELD PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 33

### Demand Response Service

SCM Elderbus

WRTA ADA Complementary Paratransit

Worcester Yellow Cab



## RIDERSHIP

### Total Fixed Route

Route 33: 9,073

### Total Demand Response

35



## ANNUAL COST

### Fixed Route Service

\$78,565

### Demand Response Service

\$1,697



### Community Assessment

\$15,800



## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)

1 (800) 321-0243

Paratransit Brokerage Service &  
Transit Management (for ADA Service)

508.752.9283



Toll Free

877.743.3852

TDD/TTY

508.792.3709

## SERVICE SUMMARY

Fixed-route service is provided to the town of East Brookfield by one bus route; Route 33. Route 33 departs from the Central Hub in Worcester with destinations throughout the city, Leicester, Spencer, East Brookfield, and serving Brookfield Center, Monday through Friday. Most of Route 33 trips end at the East Brookfield Courthouse, with four trips each day extending into the center of town and then to Brookfield.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within East Brookfield is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Tuesdays, and Thursdays. On Tuesdays, grocery shopping trips are provided to either Big Y, or Price Chopper, both in Spencer.

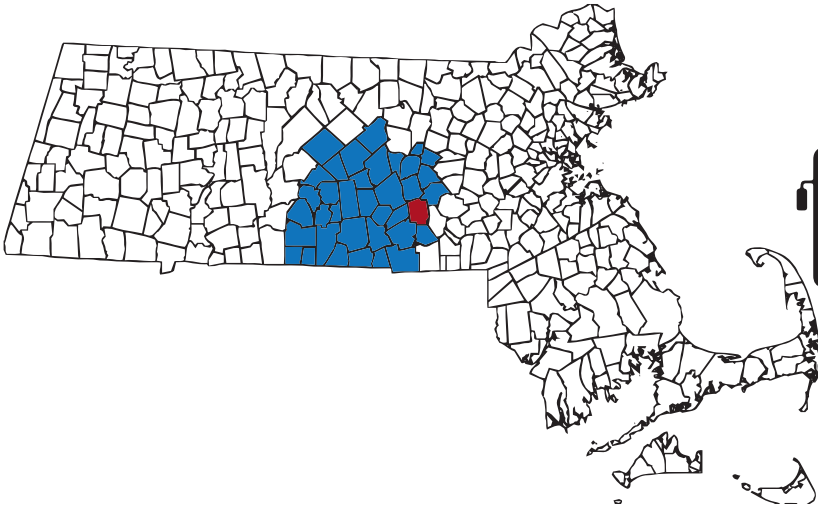
Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 33 in East Brookfield, and individuals must apply and be determined eligible to utilize the service.



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF GRAFTON PROFILE



## WRTA SERVICE



### Fixed Route Service

Route A  
Route B

### Demand Response Service

Grafton Council on Aging

## RIDERSHIP



### Total Fixed Route

Route A: 699  
Route B: 1,763

### Total Demand Response

2,769

## ANNUAL COST



### Fixed Route Service

\$102,273

### Demand Response Service

\$27,883



### Community Assessment

\$70,876

## CONTACT



### Demand Response Service

Grafton Council on Aging  
(508) 839-9242

## SERVICE SUMMARY

Fixed-route service is provided to the town of Grafton by two community shuttle routes; Route A, and Route B. Route A connects South Grafton and Fisherville to Northbridge, and Millbury via Rt. 122A. Route A provides a connection to the rest of the WRTA fixed-route network at the Blackstone Valley Shoppes in Millbury (via Route 4). Route B connects the center of Grafton to Northbridge, and the Grafton MBTA station. Both Routes A and B operate Monday through Friday.

Demand Response services are provided by the Grafton Council on Aging, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Grafton is available Monday through Friday, and out-of-town medical transportation to neighboring communities are provided on a rotating basis.

Routes A and B provide 'flexible routing', which means the bus can leave the route and flex to locations within 3/4 of a mile off the regular route. Flexing is open to the general public, and to request a flex, passengers can call PBSTM at (508)-752-9823 by 4:30 PM the day prior to the trip.



Worcester Regional Transit Authority

[therta.com](http://therta.com)



# TOWN OF HOLDEN PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Holden through the Holden Council on Aging, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within town is available Monday through Friday, and out-of-town medical transportation is available to Paxton, Princeton, Rutland, Sterling, Worcester, and West Boylston on rotating days throughout the week.

WRTA is a recipient of the MassDOT Community Transit Grant Program to provide additional demand response service within Holden. The Holden to Worcester service is offered to people with disabilities (regardless of age), and people who are age sixty and over that are traveling from Holden to Worcester, and return. This service operates Monday through Friday, in the early morning before, and late afternoon hours after the Holden COA is off the road.

## WRTA SERVICE



### Demand Response Provider

Holden Council on Aging  
Worcester Yellow Cab

## ANNUAL COST



### Demand Response Service

\$67,363

## RIDERSHIP



### Total

2,188



### Community Assessment

\$13,262

## CONTACT



### Holden Council on Aging (Non-ADA Service)

508.210.5573

### Paratransit Brokerage Service & Transit Management (ADA Service)

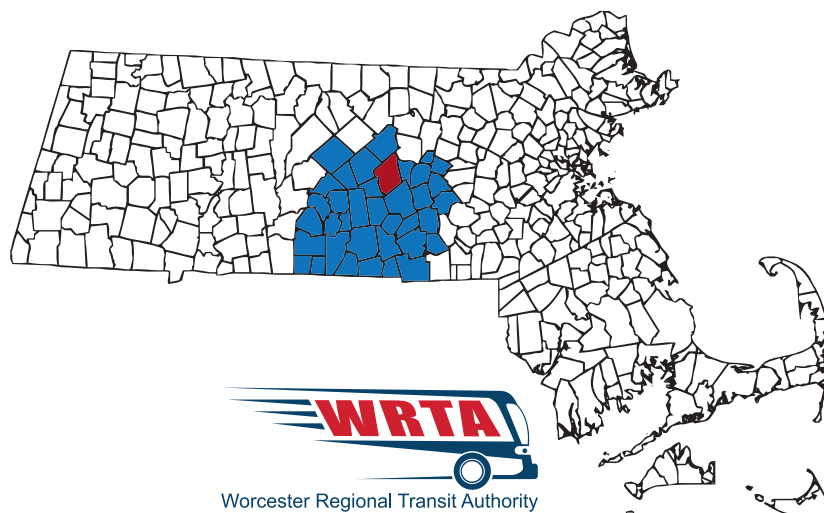
508.752.9283

## HOURS OF OPERATION



### Monday - Friday

8:30 a.m. - 2:30 p.m.





# TOWN OF HOLLAND PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Holland through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Holland is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Mondays, grocery shopping trips are provided to The Center at Hobbs Brook, and Sturbridge Plaza, both in Sturbridge.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$15,874

### RIDERSHIP



**Total**  
285



**Community Assessment**  
\$3,122

### CONTACT

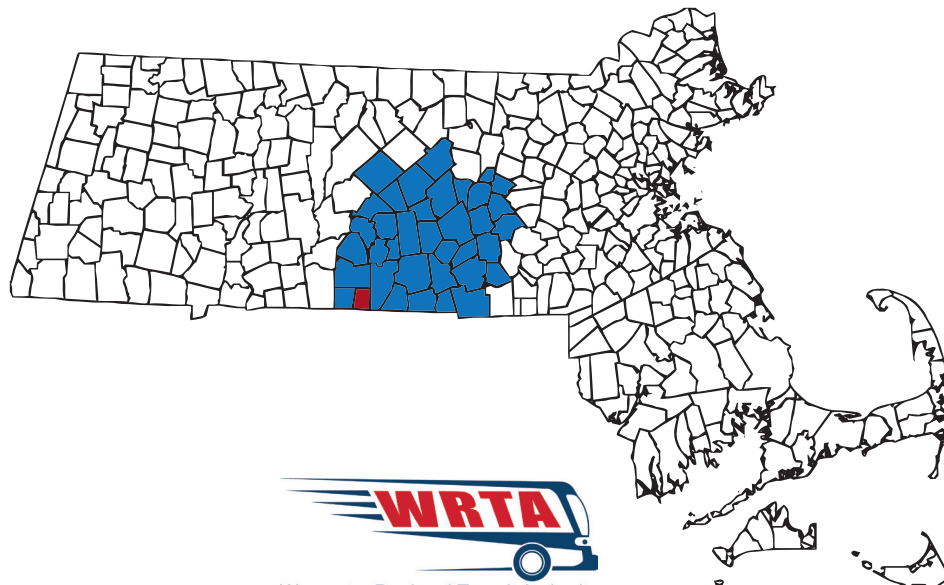


**SCM Elderbus**  
1 (800) 321-0243

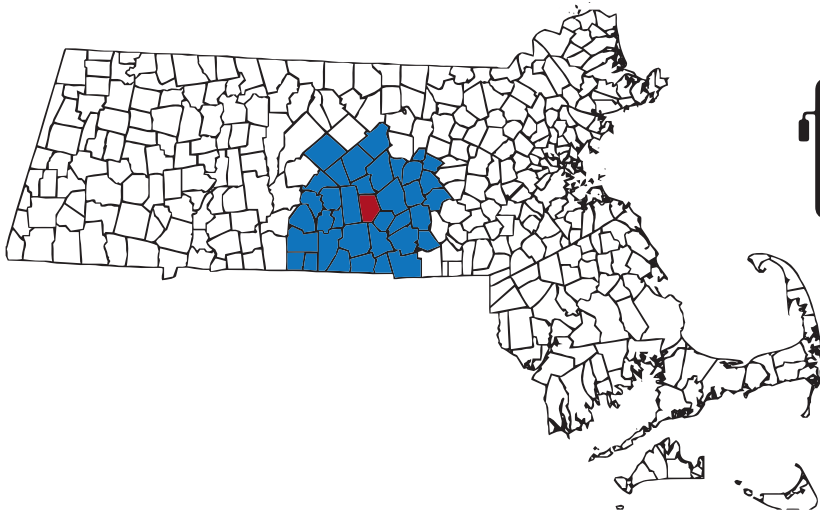
### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF LEICESTER PROFILE



## SERVICE SUMMARY

Fixed-route service is provided to the town of Leicester by two bus routes; Route 19 (Weekends only), and Route 33 (Monday through Friday). Each route departs from the Central Hub in Worcester and serve the same destinations in Leicester; including Main Street, Leicester Town Hall, Leicester Public Library, and Walmart Supercenter.

As a member of the WRTA Mobility Management Model, the Leicester Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation.

Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.



[therta.com](http://therta.com)

## WRTA SERVICE

### Fixed Route Service

Route 19  
Route 33



### Demand Response Service

Leicester Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 19: 11,946  
Route 33: 27,867



Total Demand Response  
1,768

## ANNUAL COST

### Fixed Route Service

\$653,131



### Demand Response Service

\$46,012



### Community Assessment

\$137,621

## CONTACT

### Demand Response Service

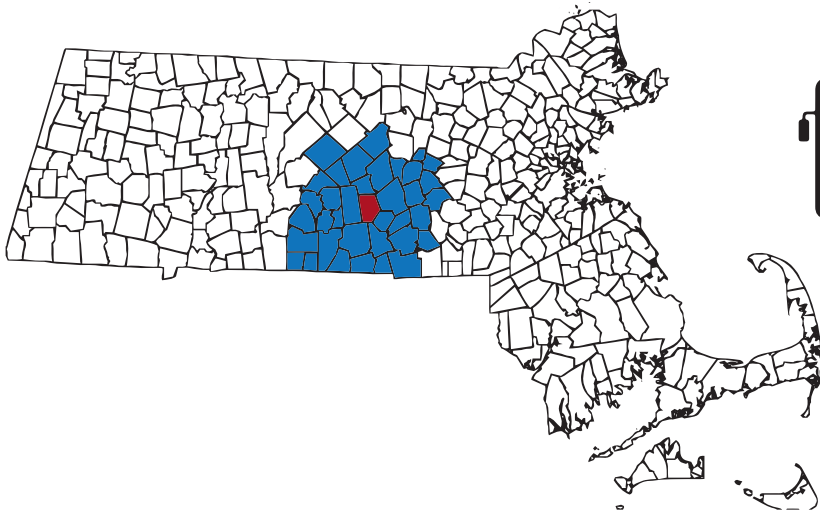


Paratransit Brokerage Service &  
Transit Management  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709

# TOWN OF MILLBURY PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 4  
Route A

### Demand Response Service

Millbury Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 4: 50,288

### Total Demand Response

9,275



## SERVICE SUMMARY

Fixed-route service is provided to the town of Millbury by one bus route; Route 4, and one community shuttle route; Route A. Route 4 departs from the Central Hub in Worcester and serves the following destinations in Millbury; including the Shoppes at Blackstone Valley, North Main Street, Millbury Memorial Junior/Senior High School, Millbury Housing Authority, and Elm/Canal Streets.

As a member of the WRTA Mobility Management Model, the Millbury Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation.

Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

## ANNUAL COST

### Fixed Route Service

\$428,122

### Demand Response Service

\$110,606

### Community Assessment

\$106,044



## CONTACT

### Demand Response Service

Paratransit Brokerage Service &  
Transit Management  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



[therta.com](http://therta.com)

# TOWN OF NORTH BROOKFIELD PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of North Brookfield through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within North Brookfield is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping is available Monday through Friday to Hannaford within town.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$16,330

### RIDERSHIP



**Total**  
363



**Community Assessment**  
\$3,214

### CONTACT

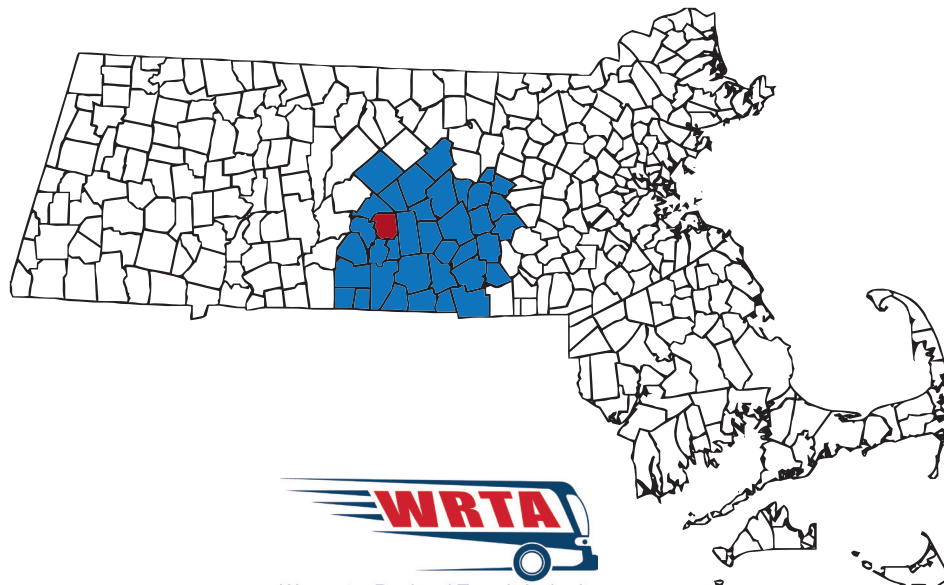


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF NEW BRAINTREE PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of New Braintree through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within New Braintree is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Wednesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$4,882

### RIDERSHIP



**Total**  
97



**Community Assessment**  
\$962

### CONTACT

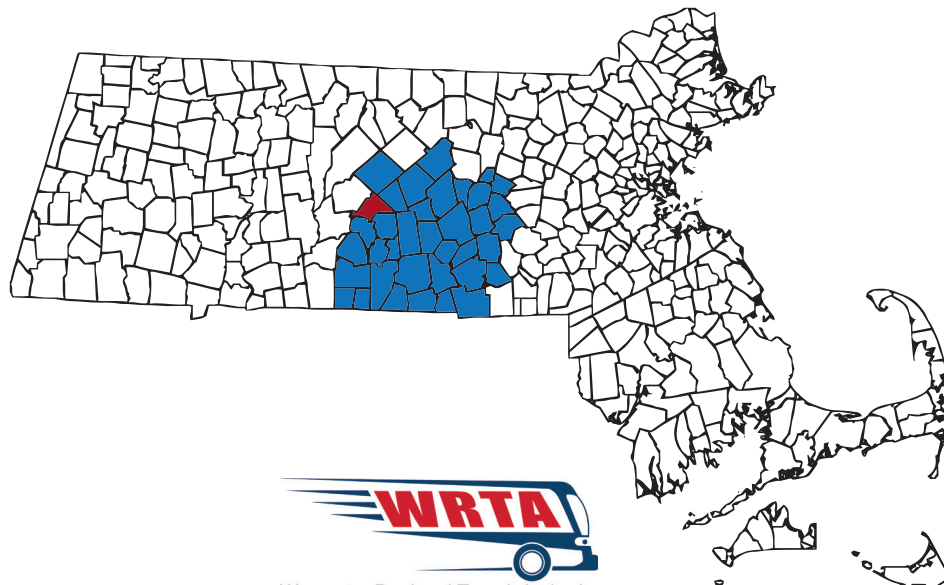


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.





# TOWN OF NORTHBOROUGH PROFILE

## SERVICE SUMMARY

As a member of the WRTA Mobility Management Model, the Northborough Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. The Northborough COA also provides paratransit services to neighboring Boylston, and Westborough. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

### WRTA SERVICE



#### Demand Response Providers

Northborough Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

### ANNUAL COST



#### Demand Response Service

\$140,091

### RIDERSHIP



**Total**  
3,716



#### Community Assessment

\$27,578

### CONTACT



**Paratransit Brokerage Service & Transit Management**  
508.752.9283

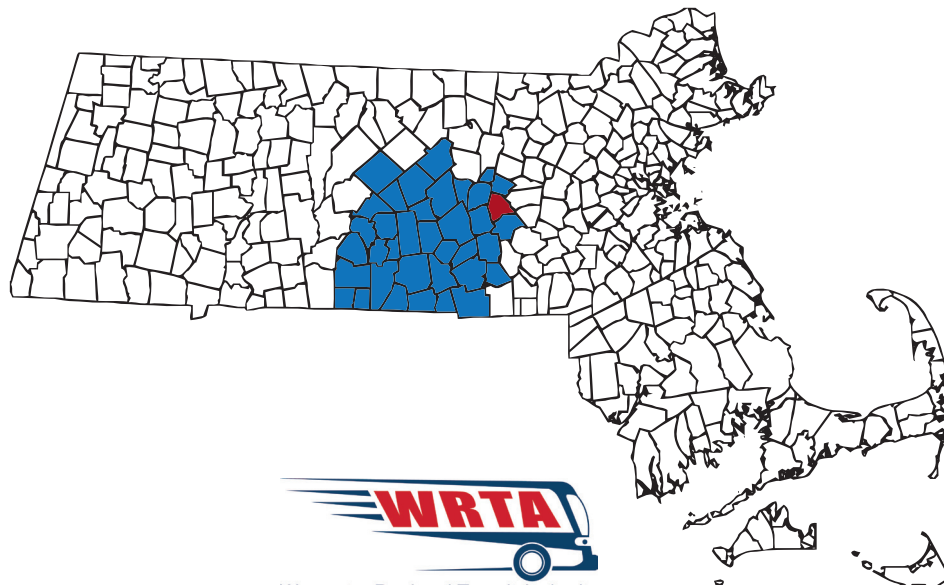
**Toll Free** 877.743.3852     **TDD/TTY** 508.792.3709

### HOURS OF OPERATION



**Monday - Friday**

8:30 a.m. - 4:00 p.m.



# TOWN OF NORTHBRIDGE PROFILE

## SERVICE SUMMARY

Fixed-route service is provided to the town of Northbridge by two community shuttle routes; Route A, and Route B. Route A connects Northbridge to Grafton, and Millbury via Rt. 122A. Route A provides a connection to the rest of the WRTA fixed-route network at the Blackstone Valley Shoppes in Millbury (via Route 4), and serves destinations in Northbridge including Walmart, Whitin Community Center, Northbridge Town Hall, Northbridge Senior Center, Shaw's/Ocean State Job Lot, Milford Regional (TriCounty Medical), and Rockdale before continuing into Grafton. Route B connects Northbridge to Grafton, Center, and the Grafton MBTA station. Both Routes A and B operate Monday through Friday.

Routes A and B provide 'flexible routing', which means the bus can leave the route and flex to locations within 3/4 of a mile off the regular route. Flexing is open to the general public, and to request a flex, passengers can call PBSTM at (508)-752-9823 by 4:30 PM the day prior to the trip.

The WRTA does not provide Demand Response services to Northbridge. The Northbridge Council on Aging provides such services to the community.

## WRTA SERVICE



### Fixed-Route

Route A  
Route B

## ANNUAL COST



### Fixed-Route

\$151,807

## RIDERSHIP



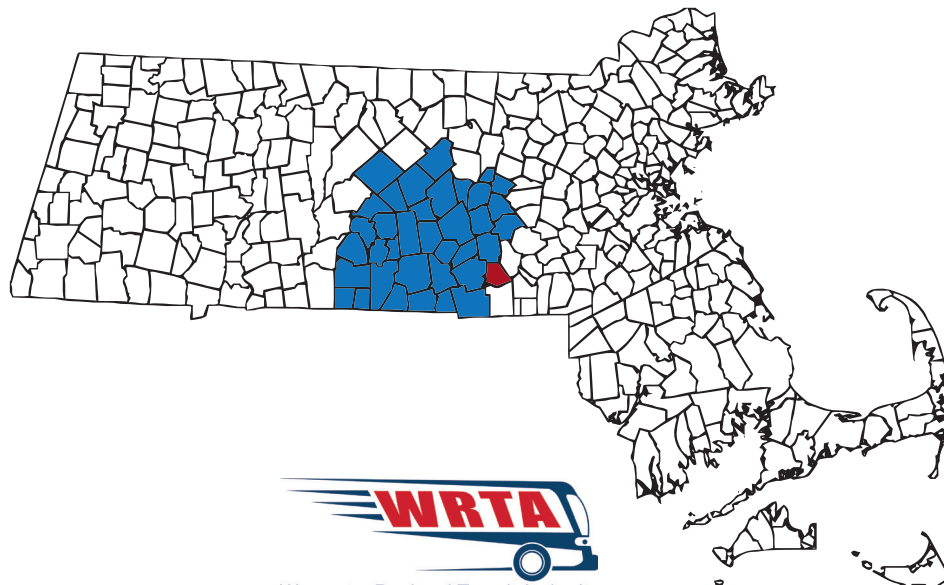
### Total

Route A: 2,078  
Route B: 2,408



### Community Assessment

\$97,057



# TOWN OF OAKHAM PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Oakham through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Oakham is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Wednesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$9,656

### RIDERSHIP



**Total**  
194



**Community Assessment**  
\$1,902

### CONTACT

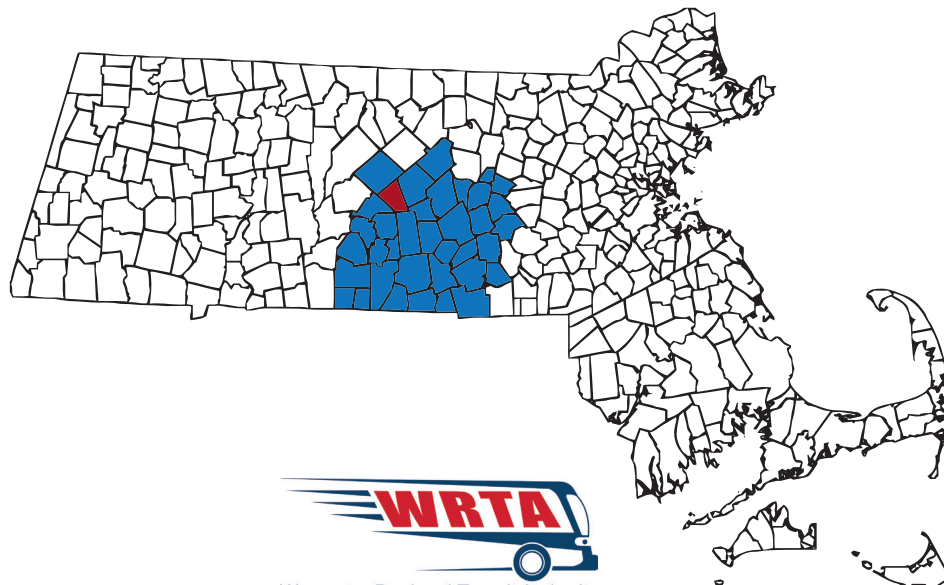


**SCM Elderbus**  
1 (800) 321-0243

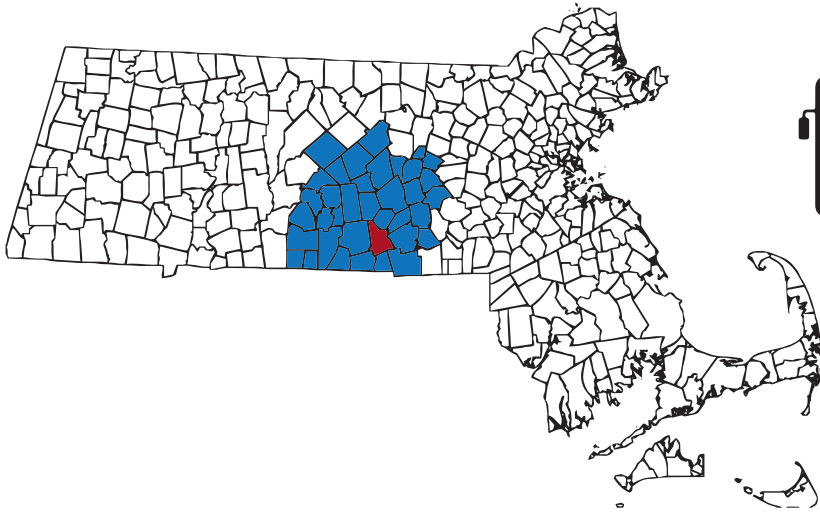
### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF OXFORD PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 42



### Demand Response Service

Oxford Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 42: 10,483

### Total Demand Response

1,334



## SERVICE SUMMARY

Fixed-route service is provided to the town of Oxford by one bus route; Route 42. This route departs from the Central Hub in Worcester with destinations in Oxford; including Main Street, Walmart Supercenter, Oxford Middle/High Schools, Oxford Town Hall/Community Center/Free Public Library, and Industrial Park Road, before continuing into Webster.

As a member of the WRTA Mobility Management Model, the Oxford Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

## ANNUAL COST

### Fixed Route Service

\$387,604

### Demand Response Service

\$70,091



### Community Assessment

\$90,089

## CONTACT

### Demand Response Service



Paratransit Brokerage Service &  
Transit Management  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



[therta.com](http://therta.com)

# TOWN OF PAXTON PROFILE

## SERVICE SUMMARY

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 2 in Worcester (Sunny Hill Drive), and individuals must apply and be determined eligible to utilize the service. Currently, the WRTA does not provide non-ADA Demand Response services to Paxton. The Paxton Council on Aging provides such services to the community.

### WRTA SERVICE



#### Demand Response Providers

WRTA ADA Complementary  
Paratransit

### ANNUAL COST



#### Demand Response Service

\$691

### RIDERSHIP



#### Total

26



#### Community Assessment

\$137

### CONTACT



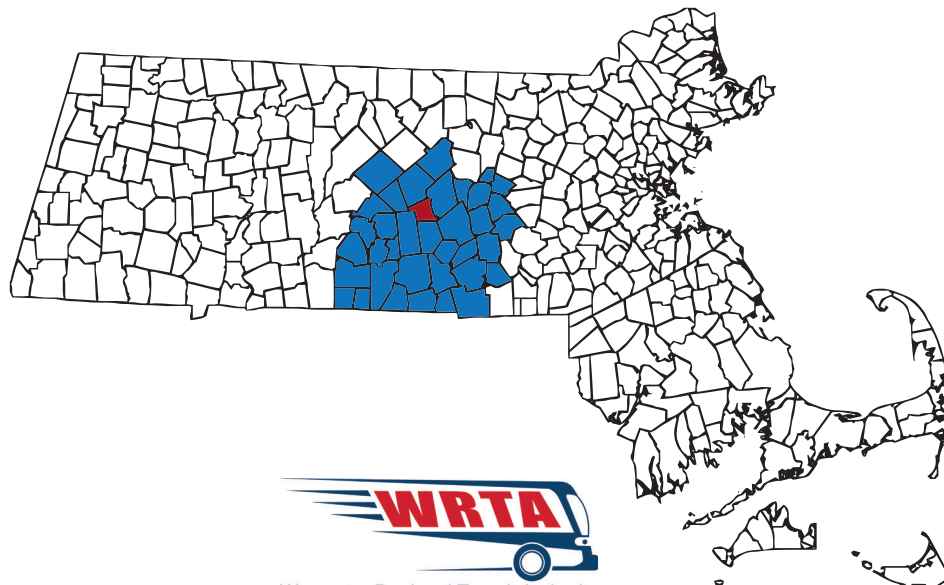
Paratransit Brokerage Service &  
Transit Management  
508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709



Worcester Regional Transit Authority

[therta.com](http://therta.com)



# TOWN OF PRINCETON PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Princeton through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Princeton is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Tuesdays, and Wednesdays. On Fridays, grocery shopping trips are provided to Big Y in Holden.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$15,724

### RIDERSHIP



**Total**  
315



**Community Assessment**  
\$3,093

### CONTACT

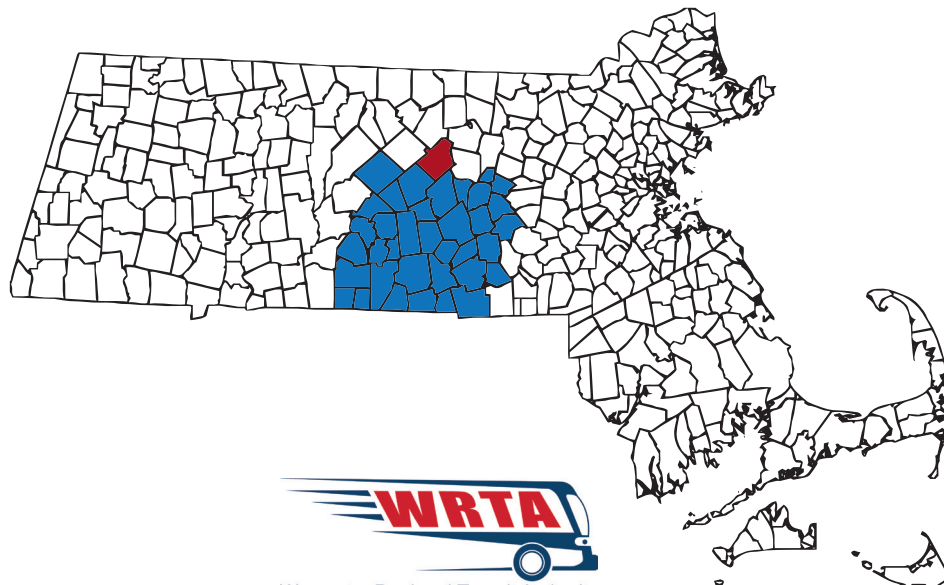


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF RUTLAND PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Rutland through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Rutland is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Tuesdays, and Wednesdays. On Fridays, grocery shopping trips are provided to Big Y in Holden.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$50,783

### RIDERSHIP



**Total**  
1,033



**Community Assessment**  
\$9,997

### CONTACT

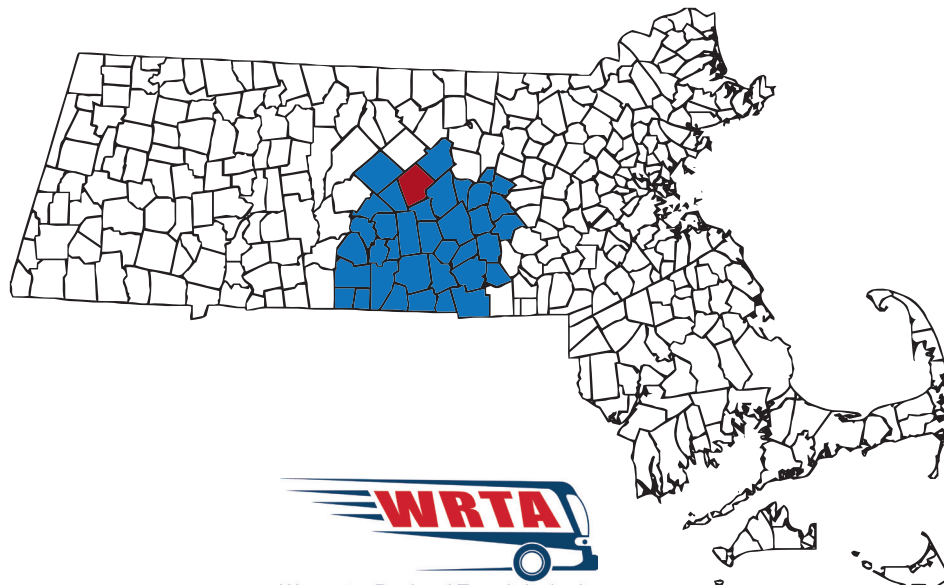


**SCM Elderbus**  
1 (800) 321-0243

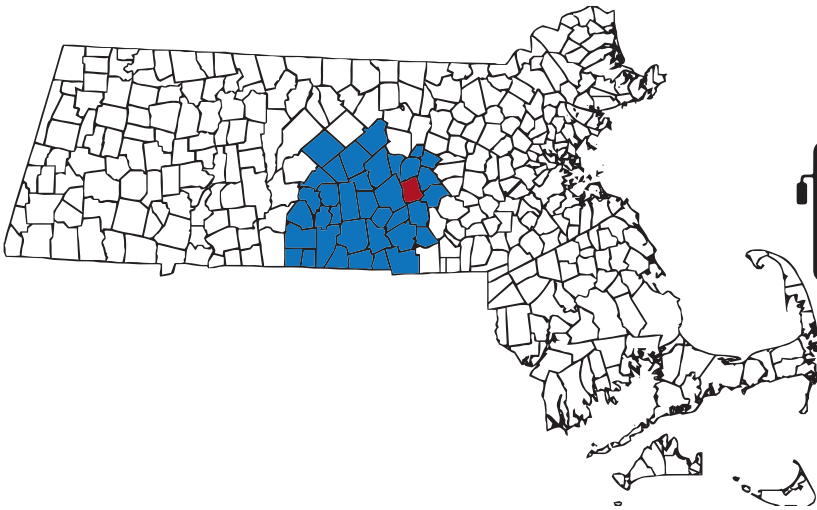
### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF SHREWSBURY PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 12  
Route 15



### Demand Response Service

Shrewsbury Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab  
Via-WRTA

## RIDERSHIP

### Total Fixed Route

Route 12: 13,487  
Route 15: 51,154



### Total Demand Response

Paratransit: 5,412  
Via-WRTA: 6,640

## ANNUAL COST

### Fixed Route Service

\$464,965



### Demand Response Service

\$148,621



### Community Assessment

\$120,778

## CONTACT

### Demand Response Service

Via-WRTA  
508.388.6620

Paratransit Brokerage Service &  
Transit Management (for ADA Service)  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



## SERVICE SUMMARY

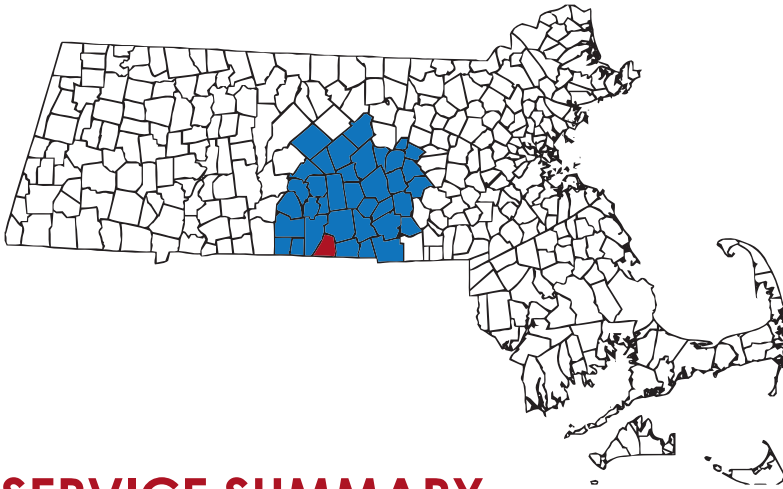
Fixed-route service is provided to the town of Shrewsbury by two bus routes; Route 12, and Route 15. Each route departs from the Central Hub in Worcester with Route 12 destinations in Shrewsbury including Market Basket and Edgemere Crossing, and Route 15 destinations including White City Shopping Center, Lakeway Commons, Marketplace Shrewsbury, Shrewsbury Town Hall/Senior Center, Shrewsbury Public Library, and Southgate at Shrewsbury.

As a member of the WRTA Mobility Management Model, the Shrewsbury Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip. Microtransit services are available through Via-WRTA, which is an on-demand service that can be reserved when needed. Via-WRTA service is available to parts of Shrewsbury, mainly focused on the Route 9/Town Center, and is available Monday through Friday.



[therta.com](http://therta.com)

# TOWN OF SOUTHBRIDGE PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 29  
SDW Community Shuttle

### Demand Response Service

SCM Elderbus  
WRTA ADA Complementary Paratransit  
Worcester Yellow Cab

## SERVICE SUMMARY

Fixed-route service is provided to the town of Southbridge by one bus route, Route 29, and one community shuttle route; the Southbridge, Dudley, Webster Shuttle. Route 29 departs from the Central Hub in Worcester with destinations in Auburn, Charlton, and Southbridge; including Southbridge Hotel & Conference Center, MassHire Southbridge Career Center, MassRMV, Jacob Edwards Library, and Big Bunny Plaza. The community shuttle route provides a connection between Southbridge and Webster through Dudley connecting Big Bunny Plaza, Harrington Hospital (Southbridge), Downtown Southbridge/Jacob Edwards Library, to Dudley and Webster. Connections to Worcester and the rest of the WRTA fixed-route bus network can be made via Route 29 within town, or Route 42 in Webster.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Southbridge is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping is available Monday through Friday, as there are two grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding both routes in Southbridge, and individuals must apply and be determined eligible to utilize the service.



[therta.com](http://therta.com)

## RIDERSHIP

### Total Fixed Route

Route 29: 28,550  
SDW Community Shuttle: 4,027

### Total Demand Response

12,625



## ANNUAL COST

### Fixed Route Service

\$271,126

### Demand Response Service

\$417,455

### Community Assessment

\$135,541



## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)  
1 (800) 321-0243

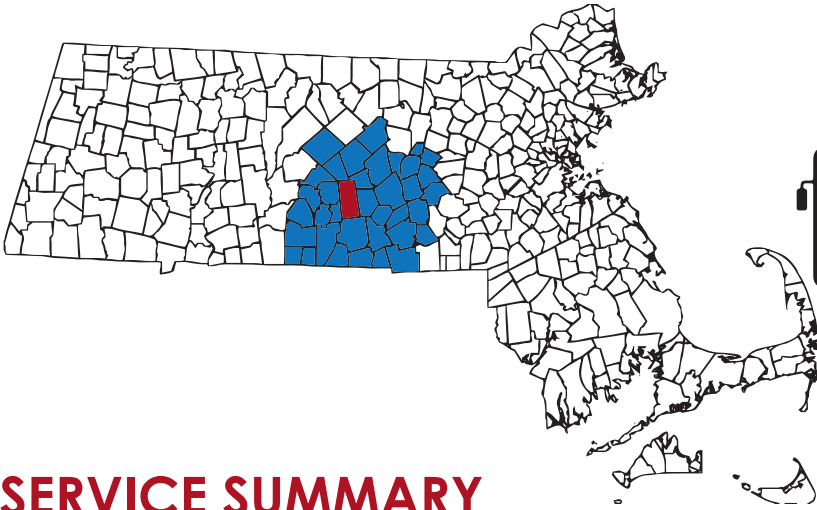
Paratransit Brokerage Service &  
Transit Management (for ADA Service)  
508.752.9283

Toll Free  
877.743.3852





# TOWN OF SPENCER PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 19  
Route 33

### Demand Response Service

SCM Elderbus  
WRTA ADA Complementary Paratransit  
Worcester Yellow Cab

## SERVICE SUMMARY

Fixed-route service is provided to the town of Spencer by two bus routes; Route 19 (Saturdays only), and Route 33 (Monday through Friday). Each route departs from the Central Hub in Worcester and serve the same destinations in Spencer; including David Prouty High School, Spencer Memorial Town Hall, Price Chopper/CVS, Whitco, Big Y, FLEXcon, and Klem's.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Spencer is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping is available Monday through Friday, as there are two grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Routes 19/33 in Spencer, and individuals must apply and be determined eligible to utilize the service.

## RIDERSHIP

### Total Fixed Route

Route 19: 7,529  
Route 33: 39,363

### Total Demand Response

3,141



## ANNUAL COST

### Fixed Route Service

\$427,469

### Demand Response Service

\$127,717



### Community Assessment

\$109,281

## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)  
1 (800) 321-0243

Paratransit Brokerage Service &  
Transit Management (for ADA Service)  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



[therta.com](http://therta.com)



# TOWN OF STURBRIDGE PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Sturbridge through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Sturbridge is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping trips are available Monday through Friday, as there are multiple grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 29 in Southbridge, and individuals must apply and be determined eligible to utilize the service.

### WRTA SERVICE



**Demand Response Providers**  
SCM Elderbus

### RIDERSHIP



**Total**  
6,946

### CONTACT



**SCM Elderbus (for Non-ADA Service)**  
1 (800) 321-0243

**Paratransit Brokerage Service &  
Transit Management (for ADA Service)**  
508.752.9283

**Toll Free**  
877.743.3852

**TDD/TTY**  
508.792.3709

### ANNUAL COST



**Demand Response Service**  
\$241,648

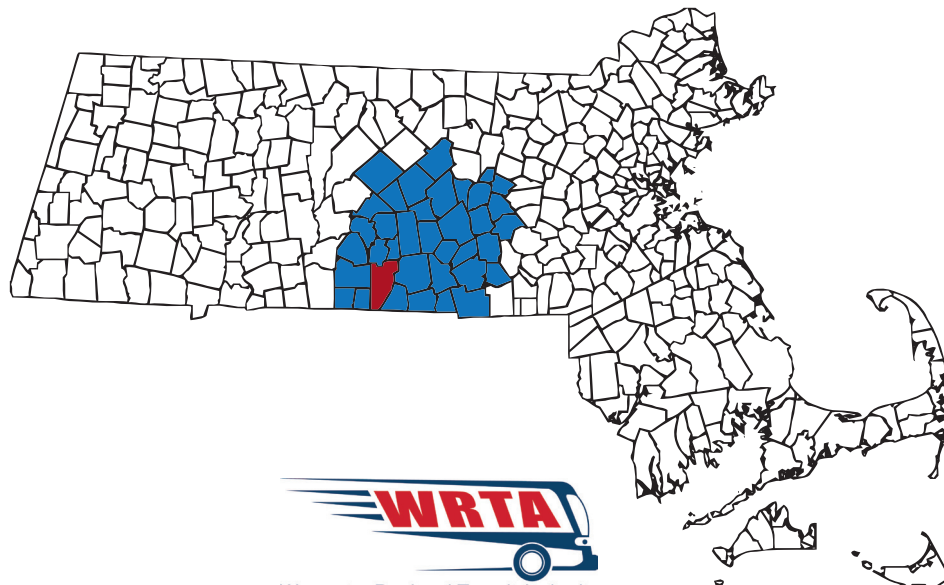


**Community Assessment**  
\$47,565

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF SUTTON PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Sutton through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Sutton is available Monday through Friday, and out-of-town medical transportation is provided on Wednesdays, Thursdays, and Fridays. Grocery shopping trips are available Monday through Friday, as Market 32 is within town.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$47,392

### RIDERSHIP



**Total**  
835



**Community Assessment**  
\$9,326

### CONTACT

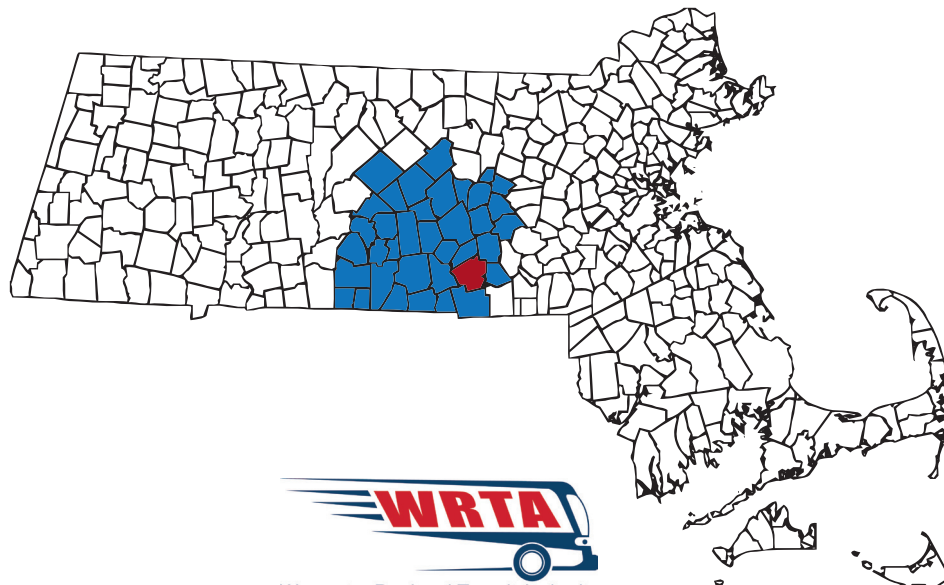


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF WALES PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Wales through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Wales is available Monday through Friday, and out-of-town medical transportation is provided on Tuesdays, Thursdays, and Fridays. On Mondays, grocery shopping trips are provided to The Center at Hobbs Brook, and Sturbridge Plaza, both in Sturbridge.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$2,315

### RIDERSHIP



**Total**  
42



**Community Assessment**  
\$458

### CONTACT

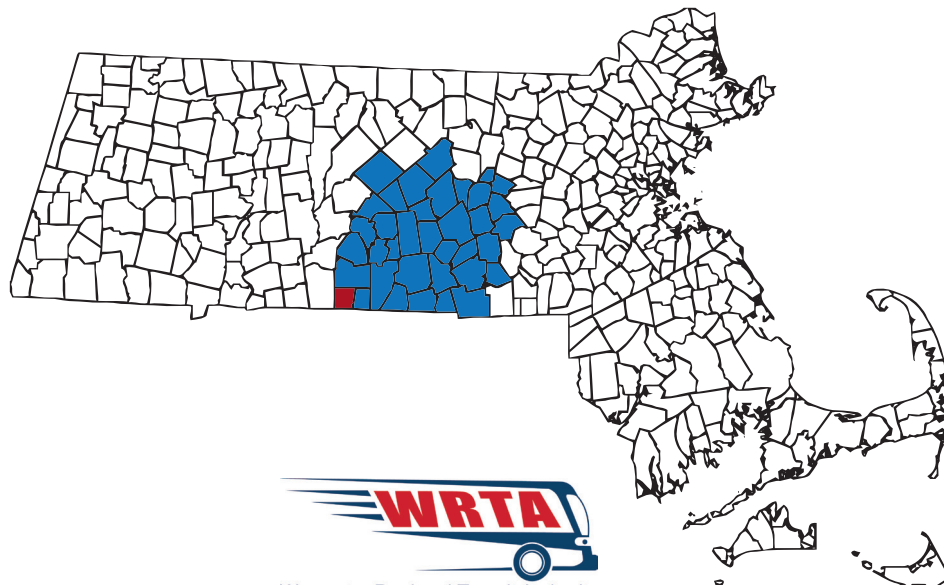


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF WARREN PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Warren through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Warren is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. On Tuesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$48,290

### RIDERSHIP



**Total**  
494



**Community Assessment**  
\$9,504

### CONTACT

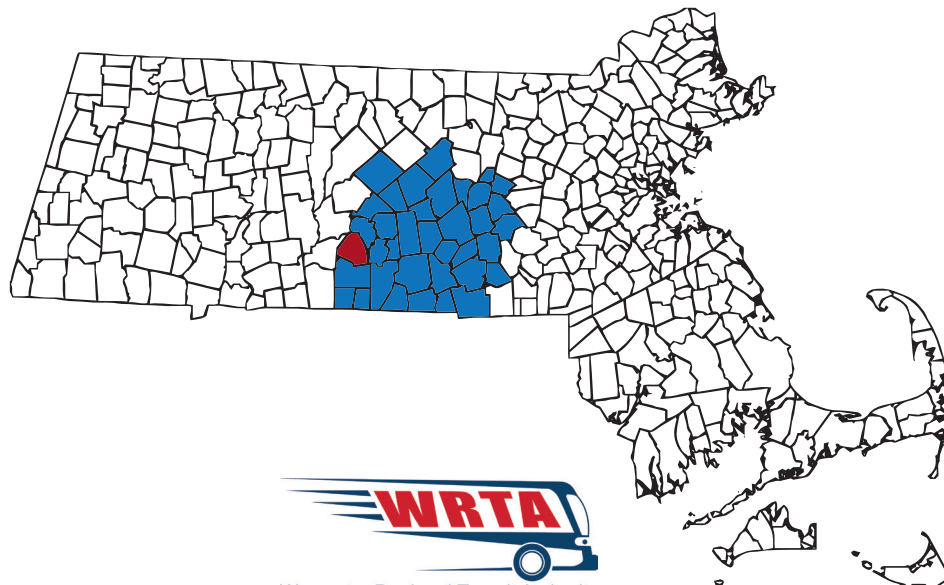


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.



# TOWN OF WEST BROOKFIELD PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of West Brookfield through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within West Brookfield is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Tuesdays, and Thursdays. On Tuesdays, grocery shopping trips are provided to Hannaford in North Brookfield.

### WRTA SERVICE



**Demand Response Provider**  
SCM Elderbus

### ANNUAL COST



**Demand Response Service**  
\$22,504

### RIDERSHIP



**Total**  
494



**Community Assessment**  
\$4,428

### CONTACT

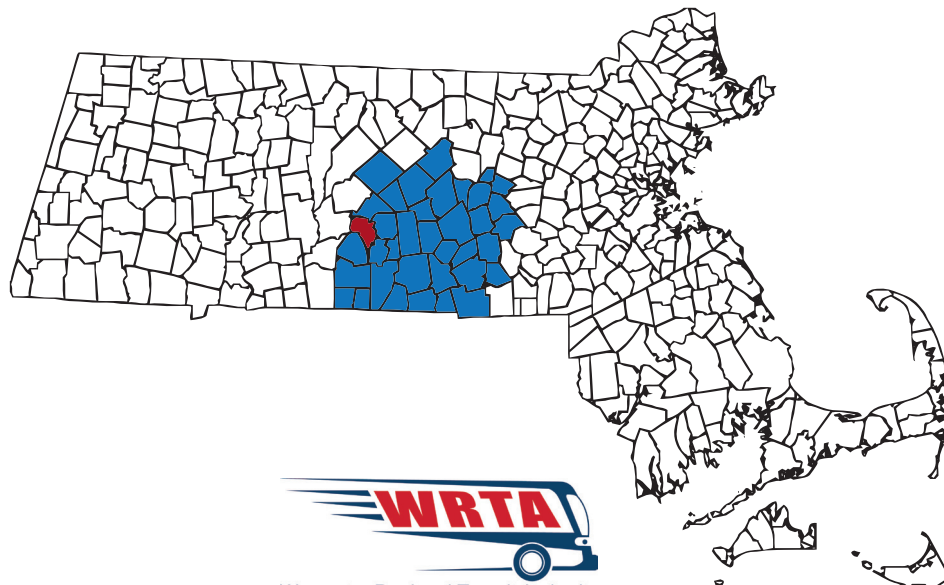


**SCM Elderbus**  
1 (800) 321-0243

### HOURS OF OPERATION

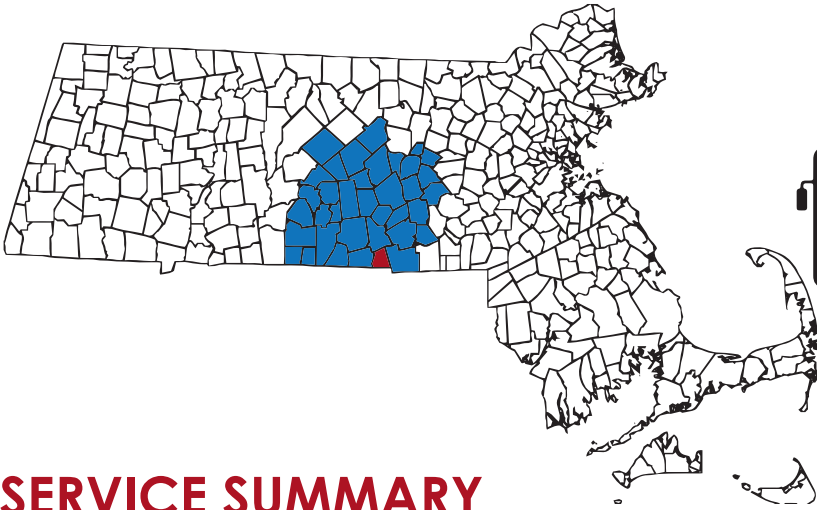


**Monday - Friday**  
8:30 a.m. - 4:00 p.m.





# TOWN OF WEBSTER PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 42  
Southbridge, Dudley, Webster  
Community Shuttle

### Demand Response Service

SCM Elderbus  
WRTA ADA Complementary Paratransit  
Worcester Yellow Cab



## SERVICE SUMMARY

Fixed-route service is provided to the town of Webster by one bus route, Route 42, and one community shuttle route; the Southbridge, Dudley, Webster Shuttle. Route 42 departs from the Central Hub in Worcester with destinations in Auburn, Oxford, and Webster; including Webster Plaza, East Village Square (Price Chopper), Webster Commons, Webster Town Hall/Senior Center, and MAPFRE Insurance (Main St.). The community shuttle route provides a connection between Southbridge and Webster through Dudley connecting Big Bunny Plaza, Harrington Hospital (Southbridge), Downtown Southbridge/Jacob Edwards Library, to Dudley and Harrington Hospital (Webster). Connections to Worcester and the rest of the WRTA fixed-route bus network can be made via Route 29 in Southbridge, or Route 42 at Davis St./Main St. in Webster.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Webster is available Monday through Friday, and out-of-town medical transportation is provided on Wednesdays, Thursdays, and Fridays. Grocery shopping is available Monday through Friday, as there is a grocery store within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding both routes in Webster, and individuals must apply and be determined eligible to utilize the service.



[therta.com](http://therta.com)

## RIDERSHIP

### Total Fixed Route

Route 42: 45,259  
SDW Shuttle: 4,295

### Total Demand Response

5,751



## ANNUAL COST

### Fixed Route Service

\$213,335

### Demand Response Service

\$240,064



### Community Assessment

\$89,247

## CONTACT

### Demand Response Service

SCM Elderbus (for Non-ADA Service)  
1 (800) 321-0243

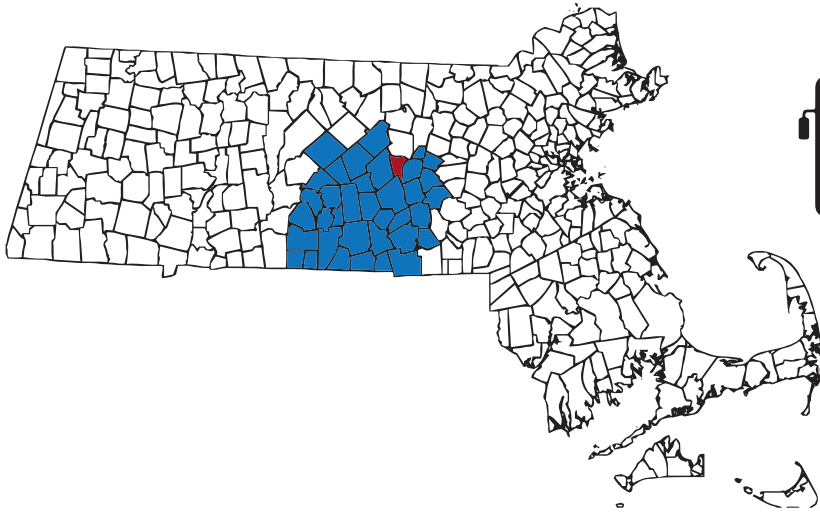
Paratransit Brokerage Service &  
Transit Management (for ADA Service)  
508.752.9283

Toll Free  
877.743.3852

TDD/TTY  
508.792.3709



# TOWN OF WEST BOYLSTON PROFILE



## WRTA SERVICE

### Fixed Route Service

Route 30

### Demand Response Service

West Boylston Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

## RIDERSHIP

### Total Fixed Route

Route 30: 83,117

### Total Demand Response

1,606



## SERVICE SUMMARY

Fixed-route service is provided to the town of West Boylston by one bus route; Route 30. The route departs from the Central Hub in Worcester with destinations in West Boylston; including S&S Farms, Checkerboard Limited, Wachusett Plaza, Meola's, and Scarlett Brook Marketplace (Walmart).

As a member of the WRTA Mobility Management Model, the West Boylston Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

## ANNUAL COST

### Fixed Route Service

\$348,989

### Demand Response Service

\$64,560



### Community Assessment

\$81,405

## CONTACT

### Demand Response Service



Paratransit Brokerage Service &  
Transit Management

508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709



Worcester Regional Transit Authority

[therta.com](http://therta.com)

# TOWN OF WESTBOROUGH PROFILE

## SERVICE SUMMARY

Seniors aged sixty and over and individuals with disabilities within the Town of Westborough receive transportation services under an agreement with the Town of Northborough, as a member of the WRTA Mobility Management Model. The Northborough Council on Aging (COA) provides out-of-town paratransit services through the shared-ride van service. Passengers are able to book medical appointments to facilities out-of-town by calling 508.791.9782, Option 3. Riders will receive a confirmation call with trip details the day before the trip.

Microtransit services are also available to Westborough residents through Via-WRTA, which is an on-demand service that can be reserved when needed. Via-WRTA service is available to a large portion of Westborough, mainly focused on the Route 9/Town Center, and is available Monday through Friday.

### WRTA SERVICE



#### Demand Response Providers

Northborough Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab  
Via-WRTA

### ANNUAL COST



#### Demand Response Service

\$54,037

### RIDERSHIP



#### Total

Paratransit: 133  
Via-WRTA: 23,935



#### Community Assessment

\$10,638

### CONTACT



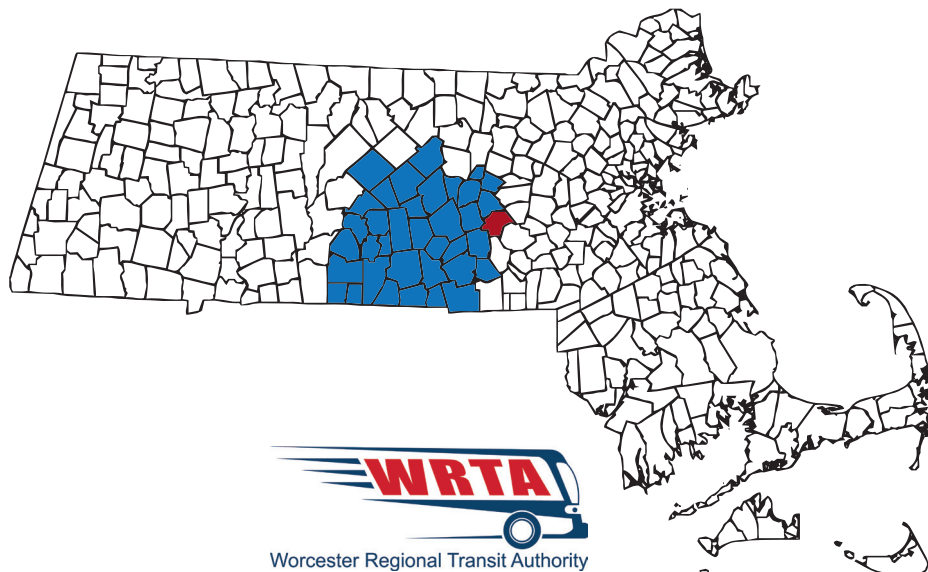
Via-WRTA  
508.388.6620

Paratransit Brokerage Service &  
Transit Management  
508.752.9283

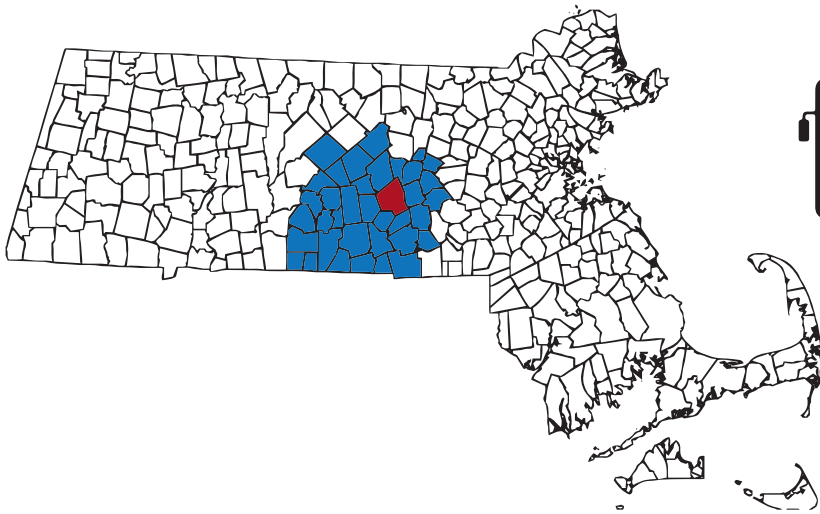
### HOURS OF OPERATION



Via-WRTA  
Monday - Friday  
7:00 a.m. - 7:00 p.m.



# CITY OF WORCESTER PROFILE



## SERVICE SUMMARY

Fixed-route service is provided to the city of Worcester by 24 bus routes; Routes 1, 2, 3, 4, 5, 6, 7, 825, 11, 12, 14, 15, 16, 19, 23, 24, 26, 27, 29, 30, 31, 33, 42, and Elder Shopper. Aside from Elder Shopper, all routes depart from the Central Hub in downtown Worcester, adjacent to the Union Station Intermodal Center. 15 of the 24 routes are entirely within the City limits, with the remaining nine providing service to neighboring communities, and as far as Brookfield, Southbridge, and Webster. Key destinations within the city include; Worcester City Hall, Worcester Public Library, Lincoln Plaza, Walmart (Route 146), Webster Square/Arena Plazas, Federal Courthouse, Family Health Center, The Fair Plaza, Great Brook Valley, and UMass Chan Medical School.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available throughout the entire city, seven days a week, and individuals must apply and be determined eligible to utilize the service.



[therta.com](http://therta.com)

## WRTA SERVICE

### Fixed Route Service

Routes 1, 2, 3, 4, 5, 6, 7, 825, 11, 12, 14, 15, 16, 19, 23, 24, 26, 27, 29, 30, 31, 33, 42 & Elder Shopper



### Demand Response Service

WRTA ADA Complementary Paratransit

## RIDERSHIP

### Total Fixed Route

3,400,581

### Total Demand Response

80,103



## ANNUAL COST

### Fixed Route Service

\$18,091,421

### Demand Response Service

\$3,207,750



### Community Assessment

\$4,192,482

## CONTACT

### Demand Response Service



Paratransit Brokerage Service & Transit Management

508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709