

TOWN OF WESTBOROUGH PROFILE

SERVICE SUMMARY

Seniors aged sixty and over and individuals with disabilities within the Town of Westborough receive transportation services under an agreement with the Town of Northborough, as a member of the WRTA Mobility Management Model. The Northborough Council on Aging (COA) provides out-of-town paratransit services through the shared-ride van service. Passengers are able to book medical appointments to facilities out-of-town by calling 508.791.9782, Option 3. Riders will receive a confirmation call with trip details the day before the trip.

Microtransit services are also available to Westborough residents through Via-WRTA, which is an on-demand service that can be reserved when needed. Via-WRTA service is available to a large portion of Westborough, mainly focused on the Route 9/Town Center, and is available Monday through Friday.

WRTA SERVICE



Demand Response Providers

Northborough Council on Aging
WRTA Mobility Management Model
Worcester Yellow Cab
Via-WRTA

ANNUAL COST



Demand Response Service

\$54,037

RIDERSHIP



Total

Paratransit: 133
Via-WRTA: 23,935



Community Assessment

\$10,638

CONTACT



Via-WRTA
508.388.6620

Paratransit Brokerage Service &
Transit Management
508.752.9283

HOURS OF OPERATION



Via-WRTA
Monday - Friday
7:00 a.m. - 7:00 p.m.

