

# TOWN OF STURBRIDGE PROFILE

## SERVICE SUMMARY

Demand Response service is provided to the town of Sturbridge through SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Sturbridge is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping trips are available Monday through Friday, as there are multiple grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 29 in Southbridge, and individuals must apply and be determined eligible to utilize the service.

### WRTA SERVICE



**Demand Response Providers**  
SCM Elderbus

### RIDERSHIP



**Total**  
6,946

### CONTACT



**SCM Elderbus (for Non-ADA Service)**  
1 (800) 321-0243

**Paratransit Brokerage Service &  
Transit Management (for ADA Service)**  
508.752.9283

**Toll Free**  
877.743.3852

**TDD/TTY**  
508.792.3709

### ANNUAL COST



**Demand Response Service**  
\$241,648



**Community Assessment**  
\$47,565

### HOURS OF OPERATION



**Monday - Friday**  
8:30 a.m. - 4:00 p.m.

