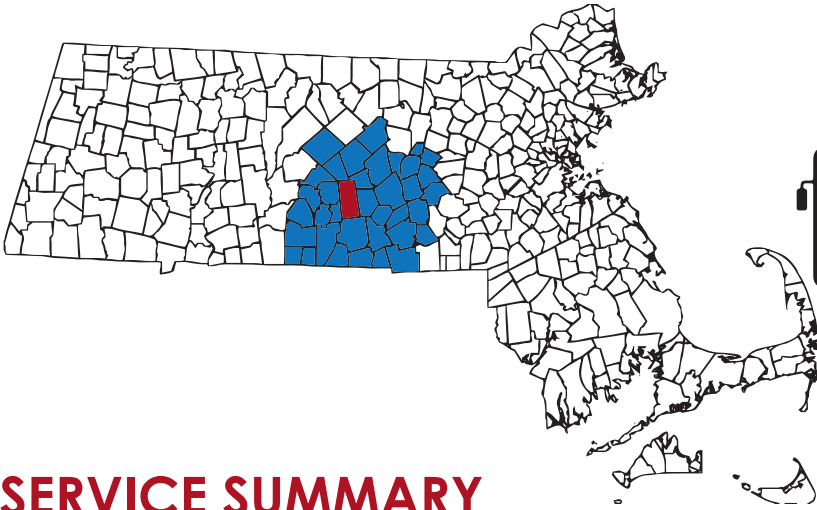


TOWN OF SPENCER PROFILE



WRTA SERVICE

Fixed Route Service

Route 19
Route 33

Demand Response Service

SCM Elderbus
WRTA ADA Complementary Paratransit
Worcester Yellow Cab

SERVICE SUMMARY

Fixed-route service is provided to the town of Spencer by two bus routes; Route 19 (Saturdays only), and Route 33 (Monday through Friday). Each route departs from the Central Hub in Worcester and serve the same destinations in Spencer; including David Prouty High School, Spencer Memorial Town Hall, Price Chopper/CVS, Whitco, Big Y, FLEXcon, and Klem's.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Spencer is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping is available Monday through Friday, as there are two grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Routes 19/33 in Spencer, and individuals must apply and be determined eligible to utilize the service.

RIDERSHIP

Total Fixed Route

Route 19: 7,529
Route 33: 39,363

Total Demand Response

3,141



ANNUAL COST

Fixed Route Service

\$427,469

Demand Response Service

\$127,717



Community Assessment

\$109,281

CONTACT

Demand Response Service

SCM Elderbus (for Non-ADA Service)
1 (800) 321-0243

Paratransit Brokerage Service &
Transit Management (for ADA Service)
508.752.9283

Toll Free
877.743.3852

TDD/TTY
508.792.3709



therta.com