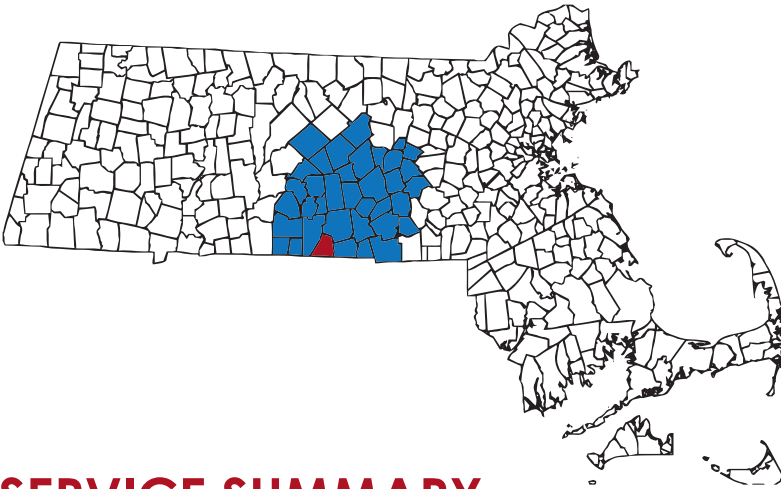


TOWN OF SOUTHBRIDGE PROFILE



WRTA SERVICE

Fixed Route Service

Route 29
SDW Community Shuttle

Demand Response Service

SCM Elderbus
WRTA ADA Complementary Paratransit
Worcester Yellow Cab

SERVICE SUMMARY

Fixed-route service is provided to the town of Southbridge by one bus route, Route 29, and one community shuttle route; the Southbridge, Dudley, Webster Shuttle. Route 29 departs from the Central Hub in Worcester with destinations in Auburn, Charlton, and Southbridge; including Southbridge Hotel & Conference Center, MassHire Southbridge Career Center, MassRMV, Jacob Edwards Library, and Big Bunny Plaza. The community shuttle route provides a connection between Southbridge and Webster through Dudley connecting Big Bunny Plaza, Harrington Hospital (Southbridge), Downtown Southbridge/Jacob Edwards Library, to Dudley and Webster. Connections to Worcester and the rest of the WRTA fixed-route bus network can be made via Route 29 within town, or Route 42 in Webster.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Southbridge is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Fridays. Grocery shopping is available Monday through Friday, as there are two grocery stores within town.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding both routes in Southbridge, and individuals must apply and be determined eligible to utilize the service.



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RIDERSHIP

Total Fixed Route

Route 29: 28,550
SDW Community Shuttle: 4,027

Total Demand Response

12,625



ANNUAL COST

Fixed Route Service

\$271,126

Demand Response Service

\$417,455

Community Assessment

\$135,541



CONTACT

Demand Response Service

SCM Elderbus (for Non-ADA Service)
1 (800) 321-0243

Paratransit Brokerage Service &
Transit Management (for ADA Service)
508.752.9283

Toll Free
877.743.3852

