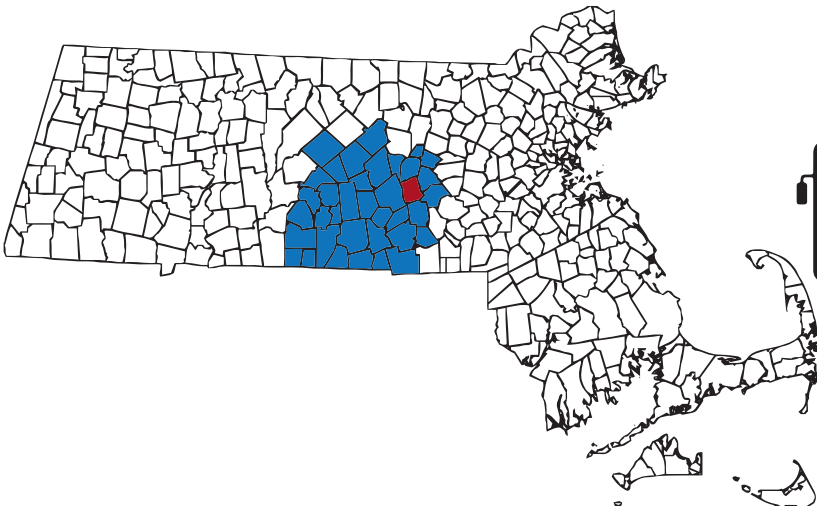


TOWN OF SHREWSBURY PROFILE



WRTA SERVICE

Fixed Route Service

Route 12
Route 15



Demand Response Service

Shrewsbury Council on Aging
WRTA Mobility Management Model
Worcester Yellow Cab
Via-WRTA

SERVICE SUMMARY

Fixed-route service is provided to the town of Shrewsbury by two bus routes; Route 12, and Route 15. Each route departs from the Central Hub in Worcester with Route 12 destinations in Shrewsbury including Market Basket and Edgemere Crossing, and Route 15 destinations including White City Shopping Center, Lakeway Commons, Marketplace Shrewsbury, Shrewsbury Town Hall/Senior Center, Shrewsbury Public Library, and Southgate at Shrewsbury.

As a member of the WRTA Mobility Management Model, the Shrewsbury Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip. Microtransit services are available through Via-WRTA, which is an on-demand service that can be reserved when needed. Via-WRTA service is available to parts of Shrewsbury, mainly focused on the Route 9/Town Center, and is available Monday through Friday.



RIDERSHIP

Total Fixed Route

Route 12: 13,487
Route 15: 51,154



Total Demand Response

Paratransit: 5,412
Via-WRTA: 6,640

ANNUAL COST



Fixed Route Service

\$464,965

Demand Response Service

\$148,621



Community Assessment

\$120,778

CONTACT

Demand Response Service

Via-WRTA
508.388.6620



Paratransit Brokerage Service &
Transit Management (for ADA Service)
508.752.9283

Toll Free
877.743.3852

TDD/TTY
508.792.3709

therta.com