

# TOWN OF NORTHBOROUGH PROFILE

## SERVICE SUMMARY

As a member of the WRTA Mobility Management Model, the Northborough Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. The Northborough COA also provides paratransit services to neighboring Boylston, and Westborough. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.

### WRTA SERVICE



#### Demand Response Providers

Northborough Council on Aging  
WRTA Mobility Management Model  
Worcester Yellow Cab

### ANNUAL COST



#### Demand Response Service

\$140,091

### RIDERSHIP



**Total**  
3,716



#### Community Assessment

\$27,578

### CONTACT



**Paratransit Brokerage Service & Transit Management**  
508.752.9283

**Toll Free** 877.743.3852     **TDD/TTY** 508.792.3709

### HOURS OF OPERATION



**Monday - Friday**

8:30 a.m. - 4:00 p.m.

