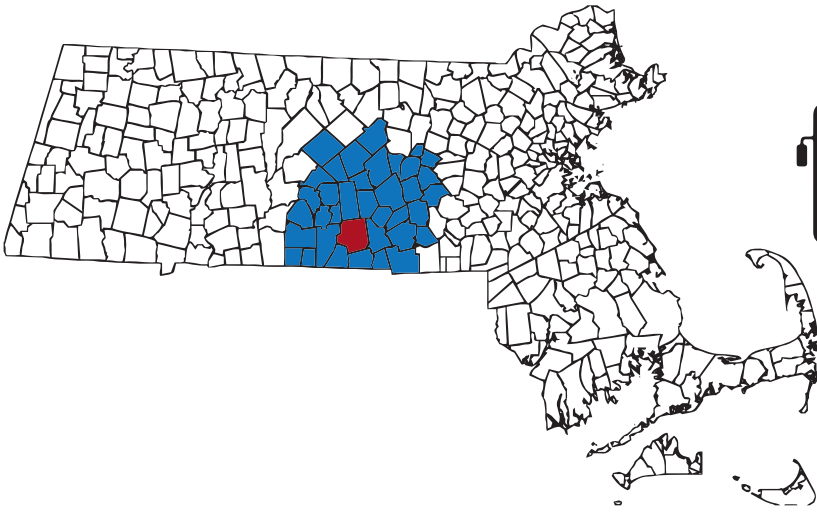


TOWN OF CHARLTON PROFILE



WRTA SERVICE

Fixed Route Service

Route 29



Demand Response Service

SCM Elderbus

WRTA ADA Complementary Paratransit

Worcester Yellow Cab

RIDERSHIP

Total Fixed Route

Route 29: 1,525



Total Demand Response

2,037

SERVICE SUMMARY

Fixed-route service is provided to the town of Charlton by one bus route; Route 29. Route 29 departs from the Central Hub in Worcester with destinations throughout the city, Auburn, Charlton, and Southbridge; serving Charlton Monday through Saturday.

Demand Response services are primarily provided by SCM Elderbus, under an agreement with the WRTA. All residents living within the community who are age sixty and over, as well as residents with disabilities, are eligible to use the shared-ride van service. Transportation within Charlton is available Monday through Friday, and out-of-town medical transportation is provided on Mondays, Wednesdays, and Thursdays. On Mondays, grocery shopping trips are provided to The Center at Hobbs Brook, and Sturbridge Plaza, both in Sturbridge.

Americans with Disabilities Act (ADA) complementary transportation is available for people with disabilities who are prevented from using fixed-route buses for some or all of their trips. ADA service is available within a 3/4 mile area surrounding Route 29 in Charlton, and individuals must apply and be determined eligible to utilize the service.

ANNUAL COST

Fixed Route Service

\$394,202



Demand Response Service

\$72,373



Community Assessment

\$91,843

CONTACT

Demand Response Service

SCM Elderbus (for Non-ADA Service)

1 (800) 321-0243



Paratransit Brokerage Service & Transit Management (for ADA Service)

508.752.9283

Toll Free

877.743.3852

TDD/TTY

508.792.3709



Worcester Regional Transit Authority

therta.com