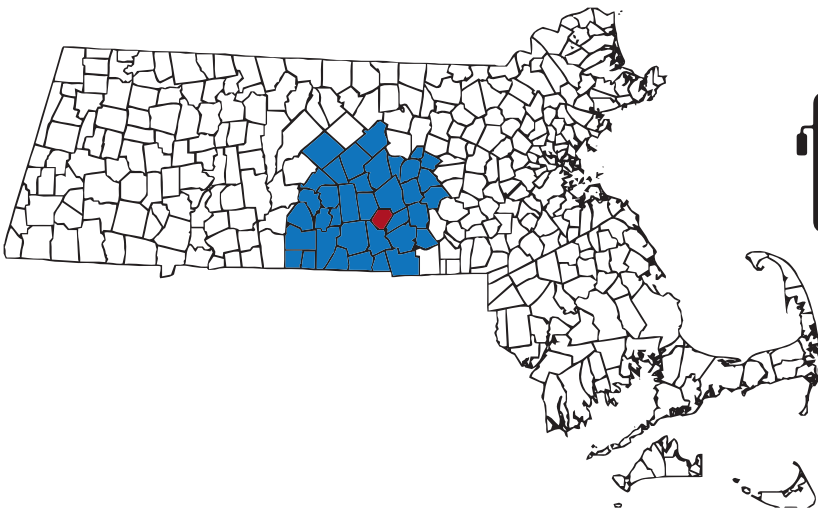


TOWN OF AUBURN PROFILE



SERVICE SUMMARY

Fixed-route service is provided to the town of Auburn by three bus routes; Route 27, Route 29, and Route 42. Each route departs from the Central Hub in Worcester with destinations in Auburn; including Auburn Street, Auburn High School, Auburn Mall, Southbridge Street, and Washington Street (Rts. 12/20).

As a member of the WRTA Mobility Management Model, the Auburn Council on Aging (COA) provides paratransit services to meet the needs of seniors aged sixty and over and people with disabilities living within the community. Through the shared-ride van service, passengers are able to enjoy increased independence and an active lifestyle with reliable next-day transportation. Riders can book a reservation by calling 508.791.9782, Option 3, and will receive a confirmation call with trip details the day before the trip.



therta.com

WRTA SERVICE

Fixed Route Service

Route 27, Route 29, Route 42



Demand Response Service

Auburn Council on Aging
WRTA Mobility Management Model
Worcester Yellow Cab

RIDERSHIP

Total Fixed Route

Route 27: 107,288

Route 29: 17,396

Route 42: 12,108



Total Demand Response

3,128

ANNUAL COST

Fixed Route Service

\$1,211,279



Demand Response Service

\$232,343



Community Assessment

\$284,160

CONTACT

Demand Response Service

Paratransit Brokerage Service and
Transit Management (PBSTM)
508.752.9283



Toll Free

877.743.3852

TDD/TTY

508.792.3709