

Worcester Regional Transit Authority (WRTA)

Title VI Complaint Form

Fill out this form only if you have a Title VI complaint against the Worcester Regional Transit Authority (WRTA).

Section 1: Complainant's Information

- a. Name: _____
- b. Address: _____
- c. City, State: _____
- d. Telephone: Home _____ Work: _____
- e. e-mail: _____

Section 2: Complainant's Representation

- a. Are you filing this complaint on your own behalf? Yes [] No []

If you answered "yes" to Question 2a above, skip Questions 2b-2d below and go to Section 3.

- b. If not, please provide the name and relationship of the person for whom you are filing this complaint:

- c. Please explain why you are filing this complaint for another person:

- d. Please confirm that you have obtained the permission of the person that you are filing this complaint on behalf of:

Section 3: Complaint Summary

- a. I believe the discrimination I experienced was based on (check all that apply): Race [] Color [] National Origin []
- b. Date of Alleged Discrimination (Month, Day, Year): _____
- c. Explain as clearly as possible what happened and why you believe you were discriminated against. If riding on a WRTA service, provide information such as mode (i.e. route), time of day, location along a route or roadway, or a specific stop. Describe all persons who were involved. Include the name and contact information of the persons who discriminated against you (if known) as well as names and contact information of any witnesses.

Section 4: Previous Title VI Filings with the WRTA

- a. Have you previously filed a Title VI complaint with the WRTA? Yes [] No []
 - 1. If yes, did you file this complaint using the csfeedback@therta.com feature on the WRTA’s website? Yes [] No []
 - 2. Did you receive a response? Yes [] No []

Section 5: Other Filings of This Complaint

- a. Have you filed this complaint with any other Federal, State or local agency or with any Federal or State Court? Yes [] No []
- b. If you answered ‘yes’ to Question 5a above, please provide information for the agency/agencies and court(s) in which this complaint was also

filed and contact information for the appropriate staff persons and/or officials of any such agencies/courts:_____

Section 6: Attachments Supporting this Complaint

Please attach any written materials or other information that you believe are relevant to your complaints.

Section 7: Complaint Signature and Date (required)

Printed Signature:

Signature of Complainant:

Date: _____

Send form to:

Worcester Regional Transit Authority (WRTA)

c/o Joshua Rickman, Administrator & Title VI Coordinator

60 Foster Street

Worcester, MA 01604-4016